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**DATE:           OCTOBER 2019**

**SUBJECT:       TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR  
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE  
REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership. As of October 2019, the monthly average ridership for E&D services decreased by 33.3% when compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place and the NW Pilot Project. Other programs saw declines due to unique circumstances. For instance, NW PDX saw a 64.8% decline and David's Harp STF service saw a 46.4% decline. Other programs experienced notable gains, such as Ride Connection's Headquarter Multnomah ADS Premium program (66.7%) and Ride Connection's Headquarter SPD program (75%).
2. Monthly cost decreased in October 2019 by 14.9% compared to the previous year. Notable cost increases of 148.1% occurred in Ride Connection's Washington County SPD program and 67.7% increase in the Metropolitan Family Service TriMet Support program.
3. The network Cost Per Trip (CPT). As of October 2019, the CPT increased by 27.68% from the previous year to \$23.02/trip from \$18.03/trip.

## **RIDEWISE**

1. Service Delivery Analysis. There was a total of 179 individuals who were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 28 persons successfully exited out of one-on-one travel training, 10 of whom were prior participants, returned to learn a new route. There was a 3.4% decrease over last least of the successful customers.
2. Under age 60, a total of 21 persons successfully exited out of one-on-one travel training with an average of 10.85 training hours over the same time period of last year.

3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Two events were held
  - RideWise presented at The Charleston in Wilsonville
  - RideWise presented at the Wilsonville Community Center
4. Ride Ambassador Program. 12 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported five Rider's Club activities with 22 participants.
6. Referral Sources. There were 44 referrals in October 2019. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and four referrals were the result of our travel options counseling efforts.
7. School Program. 429 students received training during the month of October. There were 2,887 trips taken as a group and 329 one-on-one trips. 113 teachers and support staff reported 1,968 hours of training.

## **SANDY AREA METRO (SAM)**

1. SAM services provided 12,008 rides in total, an overall increase of 14.3% compared to October 2018. The SAM Gresham route provided 8,485 of those rides as compared to 7,617 in 2018 (11.4% increase).
2. The SAM Estacada route experienced a 59.1% increase from 648 rides in October 2018 to 1,031 rides this October 2019. The Shopper Shuttle experienced an increase of 166% with 1,196 rides.
3. STAR experienced a 4.1% decrease. E&D had an increase of 10.5%.
4. In October, Transit staff published an RFP for new dispatch software, which will be funded with new STIF funds. The Department also secured four new computers and six computer monitors. All but two monitors were funded with the new STIF funding.
5. Clackamas County providers caucused during the Oregon conference and have selected Sandy staff member, Andi Howell, to represent rural Transit on the Region 1 Area Commission on Transportation (ACT). This is a great honor, as is being re-elected to serve on the Board for the Oregon

Transit Association (OTA). South Clackamas Transit District Director, Tom Strader will represent Transit at C4 and Teresa Christopherson with the County will act as the C4 alternate. Andi Howell remains the Rural Transit Representative on the Special Transportation Fund (STF) Advisory Committee until fiscal year 2021.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Overall ridership is down 2.25% compared to October 2018 and up 15.81% compared to September 2019. The Route 2X and #4 Saturday services saw a large increase over last year. This is most likely due to the increased frequency that began on September 23, 2019. This is the first full month of ridership for the Villebois Shopper Shuttle on Saturday. We will be monitoring it closely in the coming months. The #7 saw another large increase and will be monitored closely since the new route changes have taken effect.

The graph below provides the salient points between last year and the same time period this year for DAR:

	<b>2018</b>	<b>2019</b>
ADA Paratransit	453	527
Wheel Chair Trips	66	66
Out-of-Town DAR	199	266
<b>Total Riders</b>	<b>718</b>	<b>859</b>

## **CANBY AREA TRANSIT (CAT)**

1. During the month of October, total CAT ridership was up by 7.38% year to date. During the same time period Demand Responsive trips were down by 5.67% and fixed-route was up by 10.37%.
2. Overall ridership continues to trend upward since additional service was added to the fixed-route in April of 2018.
3. In October, CAT provided 471 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Oct 19	Oct 18	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	92,900	88,700	4.7%	87,430	85,580	2.2%
Bus-Frequent Service*	<u>103,720</u>	<u>103,500</u>	0.2%	<u>99,390</u>	<u>96,990</u>	2.5%
Subtotal All Bus	196,620	192,200	2.3%	186,820	182,570	2.3%
MAX	124,550	126,100	-1.2%	119,490	123,570	-3.3%
Commuter Rail	<u>1,500</u>	<u>1,650</u>	-9.1%	<u>1,453</u>	<u>1,630</u>	-10.9%
Fixed Route Total	322,670	320,000	0.8%	307,763	307,770	0.0%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,262	3,383	-3.6%	3,230	3,378	-4.4%
<b>System Total</b>	<b>325,932</b>	<b>323,403</b>	<b>0.8%</b>	<b>310,993</b>	<b>311,148</b>	<b>0.0%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	532,800	508,600	4.8%	506,095	495,204	2.2%
Bus-Frequent Service*	<u>640,200</u>	<u>636,300</u>	0.6%	<u>617,495</u>	<u>601,370</u>	2.7%
Subtotal All Bus	1,173,000	1,144,900	2.5%	1,123,590	1,096,574	2.5%
MAX	767,200	776,000	-1.1%	744,375	769,195	-3.2%
Commuter Rail	<u>7,500</u>	<u>8,250</u>	-9.1%	<u>7,263</u>	<u>8,138</u>	-10.8%
Fixed Route Total	1,947,690	1,929,060	1.0%	1,875,228	1,873,907	0.1%
Frequent Bus % of Total Bus	54.6%	55.6%	-1.0%	55.0%	54.8%	0.1%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,597	19,315	-3.7%	18,384	19,173	-4.1%
<b>System Total</b>	<b>1,966,287</b>	<b>1,948,375</b>	<b>0.9%</b>	<b>1,893,612</b>	<b>1,893,079</b>	<b>0.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.57	\$4.48	2.01%	\$4.66	\$4.59	1.53%
Bus-Frequent Service*	\$3.31	\$3.24	2.16%	\$3.47	\$3.33	4.20%
Subtotal All Bus	\$3.89	\$3.79	2.64%	\$4.01	\$3.90	2.82%
MAX	\$3.17	\$2.96	7.09%	\$3.26	\$2.98	9.40%
Commuter Rail	\$20.97	\$16.91	24.01%	\$20.07	\$17.10	17.37%
Fixed Route Total	\$3.67	\$3.52	4.26%	\$3.77	\$3.58	5.31%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$41.06	\$38.66	6.21%	\$41.24	\$39.25	5.07%
<b>System Total</b>	<b>\$4.03</b>	<b>\$3.87</b>	<b>4.13%</b>	<b>\$4.13</b>	<b>\$3.94</b>	<b>4.82%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	5,281,740	5,156,210	2.4%	4,755,839	4,731,528	0.5%
Monthly Cost	\$20,533,631	\$19,556,757	5.0%	\$19,721,259	\$18,601,945	6.0%
Monthly Vehicle Mile	2,344,546	2,284,404	2.6%	2,218,571	2,114,294	4.9%
On-Time Performance	85.0%	85.8%	-0.8%	86.8%	86.4%	0.4%
Cost per Ride	\$3.89	\$3.79	2.6%	\$4.15	\$3.93	5.6%
Cost per Mile	\$8.76	\$8.56	2.3%	\$8.89	\$8.80	1.0%
Miles per Roadcall	18,908	12,216	54.8%	15,679	14,490	8.2%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,442,530	3,482,140	-1.1%	3,203,150	3,242,314	-1.2%
Monthly Cost	\$10,922,969	\$10,315,758	5.9%	\$10,811,785	\$9,966,097	8.5%
Monthly Vehicle Mile	396,339	398,223	-0.5%	386,656	383,174	0.9%
On-Time Performance	88.9%	89.4%	-0.5%	89.7%	89.2%	0.5%
Cost per Ride	\$3.17	\$2.96	7.1%	\$3.38	\$3.07	10.1%
Cost per Mile	\$27.56	\$25.90	6.4%	\$27.96	\$26.01	7.5%
Miles per Roadcall	5,147	7,375	-30.2%	6,195	5,670	9.3%
<b>Commuter Rail (WES)</b>						
Monthly Rides	34,500	37,950	-9.1%	30,822	34,076	-9.5%
Monthly Costs	\$723,378	\$641,889	12.7%	\$635,052	\$615,859	3.1%
Monthly Vehicle Mile	10,819	10,819	0.0%	9,826	9,942	-1.2%
On Time Performance	99.3%	94.4%	4.9%	96.1%	93.8%	2.3%
Cost per Ride	\$20.97	\$16.91	24.0%	\$20.60	\$18.07	14.0%
Cost per Mile	\$66.86	\$59.33	12.7%	\$64.63	\$61.94	4.3%
Miles per Roadcall	10,819	10,819	0.0%	39,304	9,942	295.3%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	84,180	87,414	-3.7%	79,233	83,761	-5.4%
Monthly Cost	\$3,456,648	\$3,379,329	2.3%	\$3,160,435	\$3,196,186	-1.1%
Monthly Vehicle Mile	724,516	709,663	2.1%	661,226	682,365	-3.1%
On-Time Performance	90.1%	90.5%	-0.4%	89.6%	91.4%	-1.8%
Cost per Ride	\$41.06	\$38.66	6.2%	\$39.89	\$38.16	4.5%
Cost per Mile	\$4.77	\$4.76	0.2%	\$4.78	\$4.68	2.1%
Miles per Roadcall	5,616	5,964	-5.8%	5,741	6,551	-12.4%

RIDE CONNECTION*	Oct 2019	Oct 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	33,613	36,104	-6.9%	31,675	34,229	-7.5%
Monthly Cost	\$676,581	\$677,157	-0.1%	\$630,785	\$636,235	-0.9%
Monthly Vehicle Mile	141,898	140,455	1.0%	124,548	146,752	-15.1%
New Riders This Month	1,063	1,091	-2.6%	1,187.0	1,335.1	-11.1%
Cost per Ride	\$20.13	\$18.76	7.3%	\$19.91	\$18.59	7.1%
Cost per Mile	\$4.77	\$4.82	-1.0%	\$5.06	\$4.34	16.6%
Miles per Ride	4.2	3.9	7.7%	3.9	4.3	-9.3%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, February 7, 2020

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,299	1,101	18.0%	1,108	952	16.4%
Monthly Cost	\$21,652	\$28,362	-23.7%	\$17,315	\$15,079	14.8%
Monthly Vehicle Mile	6,587	5,803	13.5%	5,681	4,928	15.3%
New Riders This Month	68	69	-1.4%	89.3	71.5	24.9%
Cost per Ride	\$16.67	\$25.76	-35.3%	\$15.63	\$15.85	-1.4%
Cost per Mile	\$3.29	\$4.89	-32.7%	\$3.05	\$3.06	-0.3%
Miles per Ride	5.1	5.3	-3.8%	5.1	5.2	-1.9%
<b>King City Shuttle</b>						
Monthly Rides	250	354	-29.4%	345	395	-12.7%
Monthly Cost	\$7,308	\$10,635	-31.3%	\$8,504	\$9,520	-10.7%
Monthly Vehicle Mile	1,411	1,520	-7.2%	1,695	2,056	-17.6%
New Riders This Month	19	9	111.1%	21.3	14.2	50.0%
Cost per Ride	\$29.23	\$30.04	-2.7%	\$24.65	\$24.10	2.3%
Cost per Mile	\$5.18	\$7.00	-26.0%	\$5.02	\$4.63	8.4%
Miles per Ride	5.6	4.3	30.2%	4.9	5.2	-5.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	135	54	150.0%	78	57	36.8%
Monthly Cost	\$6,171	\$1,579	290.8%	\$3,488	\$1,906	83.0%
Monthly Vehicle Mile	1,474	517	185.1%	802	667	20.2%
New Riders This Month	14	5	180.0%	10.1	7.2	40.3%
Cost per Ride	\$45.71	\$29.24	56.3%	\$44.95	\$33.48	34.3%
Cost per Mile	\$4.19	\$3.05	37.4%	\$4.35	\$2.86	52.1%
Miles per Ride	10.9	9.6	13.5%	10.3	11.7	-12.0%
<b>STF Service</b>						
Monthly Rides	509	664	-23.3%	530	643	-17.6%
Monthly Cost	\$10,896	\$8,482	28.5%	\$12,483	\$12,404	0.6%
Monthly Vehicle Mile	2,557	3,058	-16.4%	2,493	2,958	-15.7%
New Riders This Month	33	59	-44.1%	47.6	66.6	-28.5%
Cost per Ride	\$21.41	\$12.77	67.7%	\$23.55	\$19.29	22.1%
Cost per Mile	\$4.26	\$2.77	53.8%	\$5.01	\$4.19	19.6%
Miles per Ride	5.0	4.6	8.7%	4.7	4.6	2.2%
<b>TriMet Service</b>						
Monthly Rides	119	155	-23.2%	147	149	-1.3%
Monthly Cost	\$2,562	\$3,003	-14.7%	\$2,607	\$3,198	-18.5%
Monthly Vehicle Mile	799	1,071	-25.4%	706	924	-23.6%
New Riders This Month	14	18	-22.2%	14.4	16.6	-13.3%
Cost per Ride	\$21.53	\$19.38	11.1%	\$17.74	\$21.52	-17.6%
Cost per Mile	\$3.21	\$2.80	14.6%	\$3.69	\$3.46	6.6%
Miles per Ride	6.7	6.9	-2.9%	4.8	6.2	-22.6%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>General Public</b>						
Monthly Rides	835	923	-9.5%	751	938	-19.9%
Monthly Cost	\$25,908	\$27,736	-6.6%	\$22,036	\$25,051	-12.0%
Monthly Vehicle Mile	7,682	8,637	-11.1%	6,338	7,270	-12.8%
New Riders This Month	16	44	-63.6%	22	19	15.8%
Cost per Ride	\$31.03	\$30.05	3.3%	\$29.36	\$26.70	10.0%
Cost per Mile	\$3.37	\$3.21	5.0%	\$3.48	\$3.45	0.9%
Miles per Ride	9.2	9.4	-2.1%	8.4	7.8	7.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	330	210	57.1%	226	143	58.0%
Monthly Cost	\$6,323	\$5,726	10.4%	\$4,662	\$3,772	23.6%
Monthly Vehicle Mile	1,133	1,309	-13.4%	935	823	13.6%
New Riders This Month	12	10	20.0%	15	11	36.4%
Cost per Ride	\$19.16	\$27.27	-29.7%	\$20.67	\$26.47	-21.9%
Cost per Mile	\$5.58	\$4.37	27.7%	\$4.99	\$4.58	9.0%
Miles per Ride	3.4	6.2	-45.2%	4.1	5.8	-29.3%
<b>STF Service</b>						
Monthly Rides	767	899	-14.7%	784	741	5.8%
Monthly Cost	\$16,182	\$25,097	-35.5%	\$18,986	\$19,404	-2.2%
Monthly Vehicle Mile	3,344	5,078	-34.1%	3,928	4,440	-11.5%
New Riders This Month	115	148	-22.3%	117	129	-9.3%
Cost per Ride	\$21.10	\$27.92	-24.4%	\$24.21	\$26.19	-7.6%
Cost per Mile	\$4.84	\$4.94	-2.0%	\$4.83	\$4.37	10.5%
Miles per Ride	4.4	5.6	-21.4%	5.0	6.0	-16.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,496	1,818	-17.7%	1,561	1,644	-5.0%
Monthly Cost	\$33,000	\$41,268	-20.0%	\$35,520	\$36,863	-3.6%
Monthly Vehicle Mile	7,218	9,346	-22.8%	7,796	8,510	-8.4%
New Riders This Month	82	67	22.4%	69	82	-15.9%
Cost per Ride	\$22.06	\$22.70	-2.8%	\$22.75	\$22.43	1.4%
Cost per Mile	\$4.57	\$4.42	3.4%	\$4.56	\$4.33	5.3%
Miles per Ride	4.8	5.1	-5.9%	5.0	5.2	-3.8%
<b>Wa Co DAVS</b>						
Monthly Rides	197	146	34.9%	166	121	37.2%
Monthly Cost	\$5,077	\$4,566	11.2%	\$4,816	\$3,643	32.2%
Monthly Vehicle Mile	1,360	1,040	30.8%	1,181	903	30.8%
New Riders This Month	19	14	35.7%	17	12	41.7%
Cost per Ride	\$25.77	\$31.28	-17.6%	\$29.04	\$30.24	-4.0%
Cost per Mile	\$3.73	\$4.39	-15.0%	\$4.08	\$4.04	1.0%
Miles per Ride	6.9	7.1	-2.8%	7.1	7.5	-5.3%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	281	323	-13.0%	291	265	9.8%
Monthly Cost	\$2,530	\$2,826	-10.5%	\$2,604	\$2,067	26.0%
Monthly Vehicle Mile	714	913	-21.8%	717	969	-26.0%
New Riders This Month	5	9	-44.4%	11.8	11.0	7.3%
Cost per Ride	\$9.00	\$8.75	2.9%	\$8.94	\$7.79	14.8%
Cost per Mile	\$3.54	\$3.10	14.2%	\$3.63	\$2.13	70.4%
Miles per Ride	2.5	2.8	-10.7%	2.5	3.7	-32.4%
<b>Estacada Senior Center</b>						
Monthly Rides	244	167	46.1%	206	189	9.0%
Monthly Cost	\$2,089	\$1,378	51.6%	\$1,735	\$1,374	26.3%
Monthly Vehicle Mile	308	240	28.3%	388	402	-3.5%
New Riders This Month	10	0	N/A	2.3	3.2	-28.1%
Cost per Ride	\$8.56	\$8.25	3.8%	\$8.43	\$7.28	15.8%
Cost per Mile	\$6.78	\$5.74	18.1%	\$4.47	\$3.42	30.7%
Miles per Ride	1.3	1.4	-7.1%	1.9	2.1	-9.5%
<b>Gladstone Senior Center</b>						
Monthly Rides	229	171	33.9%	183	224	-18.3%
Monthly Cost	\$2,212	\$1,422	55.5%	\$1,743	\$1,627	7.1%
Monthly Vehicle Mile	396	454	-12.8%	437	481	-9.1%
New Riders This Month	4	5	-20.0%	10.0	8.8	13.6%
Cost per Ride	\$9.66	\$8.32	16.1%	\$9.52	\$7.28	30.8%
Cost per Mile	\$5.59	\$3.13	78.6%	\$3.99	\$3.38	18.0%
Miles per Ride	1.7	2.7	-37.0%	2.4	2.2	9.1%
<b>Hoodland Senior Center</b>						
Monthly Rides	169	154	9.7%	115	139	-17.3%
Monthly Cost	\$4,582	\$3,090	48.3%	\$3,079	\$3,276	-6.0%
Monthly Vehicle Mile	2,095	1,413	48.3%	1,329	1,678	-20.8%
New Riders This Month	0	0	N/A	2.5	1.9	31.6%
Cost per Ride	\$27.11	\$20.06	35.1%	\$26.73	\$23.50	13.7%
Cost per Mile	\$2.19	\$2.19	0.0%	\$2.32	\$1.95	19.0%
Miles per Ride	12.4	9.2	34.8%	11.5	12.0	-4.2%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	208	427	-51.3%	308	355	-13.2%
Monthly Cost	\$1,760	\$3,523	-50.0%	\$2,593	\$2,533	2.4%
Monthly Vehicle Mile	496	1,258	-60.6%	750	984	-23.8%
New Riders This Month	2	11	-81.8%	6.3	9.5	-33.7%
Cost per Ride	\$8.46	\$8.25	2.5%	\$8.42	\$7.14	17.9%
Cost per Mile	\$3.55	\$2.80	26.8%	\$3.46	\$2.57	34.6%
Mile per Ride	2.4	2.9	-17.2%	2.4	2.8	-14.3%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	877	797	10.0%	742	835	-11.1%
Monthly Cost	\$10,322	\$8,723	18.3%	\$8,129	\$7,989	1.8%
Monthly Vehicle Mile	1,773	1,870	-5.2%	1,582	2,096	-24.5%
New Riders This Month	23	16	43.8%	22.3	24.6	-9.3%
Cost per Ride	\$11.77	\$10.94	7.6%	\$10.96	\$9.57	14.5%
Cost per Mile	\$5.82	\$4.66	24.9%	\$5.14	\$3.81	34.9%
Miles per Ride	2.0	2.3	-13.0%	2.1	2.5	-16.0%
<b>Molalla Senior Center</b>						
Monthly Rides	455	489	-7.0%	405	451	-10.2%
Monthly Cost	\$5,586	\$5,527	1.1%	\$5,316	\$4,963	7.1%
Monthly Vehicle Mile	1,193	891	33.9%	983	1,174	-16.3%
New Riders This Month	8	4	100.0%	10.6	9.7	9.3%
Cost per Ride	\$12.28	\$11.30	8.7%	\$13.12	\$11.01	19.2%
Cost per Mile	\$4.68	\$6.20	-24.5%	\$5.41	\$4.23	27.9%
Miles per Ride	2.6	1.8	44.4%	2.4	2.6	-7.7%
<b>Pioneer Senior Center</b>						
Monthly Rides	901	802	12.3%	671	723	-7.2%
Monthly Cost	\$8,657	\$7,223	19.8%	\$6,277	\$5,687	10.4%
Monthly Vehicle Mile	2,501	2,022	23.7%	1,813	2,117	-14.4%
New Riders This Month	17	30	-43.3%	21.4	22.6	-5.3%
Cost per Ride	\$9.61	\$9.01	6.7%	\$9.35	\$7.87	18.8%
Cost per Mile	\$3.46	\$3.57	-3.1%	\$3.46	\$2.69	28.6%
Miles per Ride	2.8	2.5	12.0%	2.7	2.9	-6.9%
<b>Sandy Senior Center</b>						
Monthly Rides	310	311	-0.3%	263	264	-0.4%
Monthly Cost	\$3,181	\$3,106	2.4%	\$3,015	\$3,090	-2.4%
Monthly Vehicle Mile	1,763	1,633	7.9%	1,328	1,625	-18.3%
New Riders This Month	15	14	7.1%	9.8	9.8	0.0%
Cost per Ride	\$10.26	\$9.99	2.7%	\$11.48	\$11.72	-2.0%
Cost per Mile	\$1.80	\$1.90	-5.3%	\$2.27	\$1.90	19.5%
Miles per Ride	5.7	5.3	7.5%	5.1	6.2	-17.7%
<b>Transportation Reaching People</b>						
Monthly Rides	1,971	1,948	1.2%	1,703	1,752	-2.8%
Monthly Cost	\$34,059	\$35,568	-4.2%	\$36,155	\$27,767	30.2%
Monthly Vehicle Mile	14,304	12,843	11.4%	12,022	10,142	18.5%
New Riders This Month	35	39	-10.3%	48.1	62.2	-22.7%
Cost per Ride	\$17.28	\$18.26	-5.4%	\$21.24	\$15.85	34.0%
Cost per Mile	\$2.38	\$2.77	-14.1%	\$3.01	\$2.74	9.9%
Miles per Ride	7.3	6.6	10.6%	7.1	5.8	22.4%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	79	43	83.7%	47	53	-11.3%
Monthly Cost	\$570	\$1,662	-65.7%	\$977	\$1,563	-37.5%
Monthly Vehicle Mile	889	412	115.7%	478	462	3.5%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$7.21	\$38.64	-81.3%	\$20.67	\$29.69	-30.4%
Cost per Mile	\$0.64	\$4.03	-84.1%	\$2.04	\$3.39	-39.8%
Miles per Ride	11.2	9.6	16.7%	10.1	8.8	14.8%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	150	0	N/A	26	77	-66.2%
Monthly Cost	\$2,687	\$35	7592.9%	\$333	\$422	-21.1%
Monthly Vehicle Mile	283	0	N/A	48	180	-73.3%
New Riders This Month	10	0	N/A	1.8	2.5	-28.0%
Cost per Ride	\$17.91	N/A	N/A	\$12.86	\$5.47	135.1%
Cost per Mile	\$9.49	N/A	N/A	\$6.88	\$2.34	194.0%
Miles per Ride	1.9	N/A	N/A	1.9	2.3	-17.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	5	-80.0%	1	5	-80.0%
Monthly Cost	\$0	\$58	-100.0%	\$36	\$53	-32.1%
Monthly Vehicle Mile	12	33	-63.6%	9	28	-67.9%
New Riders This Month	1	1	0.0%	0.7	0.7	0.0%
Cost per Ride	0	\$11.60	-100.0%	\$27.20	\$10.94	148.6%
Cost per Mile	0	\$1.76	-100.0%	\$4.03	\$1.90	112.1%
Miles per Ride	12	6.6	81.8%	6.8	5.7	19.3%
<b>STF Discretionary</b>						
Monthly Rides	307	408	-24.8%	329	495	-33.5%
Monthly Cost	\$6,508	\$11,398	-42.9%	\$7,024	\$9,339	-24.8%
Monthly Vehicle Mile	1,028	1,278	-19.6%	1,100	1,785	-38.4%
New Riders This Month	16	20	-20.0%	24.5	40.3	-39.2%
Cost per Ride	\$21.23	\$27.94	-24.0%	\$21.34	\$18.85	13.2%
Cost per Mile	\$6.33	\$8.92	-29.0%	\$6.38	\$5.23	22.0%
Miles per Ride	3.4	3.1	9.7%	3.3	3.6	-8.3%
<b>STF Service</b>						
Monthly Rides	715	668	7.0%	597	564	5.9%
Monthly Cost	\$15,185	\$13,694	10.9%	\$10,548	\$16,499	-36.1%
Monthly Vehicle Mile	2,399	2,230	7.6%	1,992	2,040	-2.4%
New Riders This Month	38	32	18.8%	38.2	40.8	-6.4%
Cost per Ride	\$21.23	\$20.50	3.6%	\$17.66	\$29.23	-39.6%
Cost per Mile	\$6.33	\$6.14	3.1%	\$5.30	\$8.09	-34.5%
Miles per Ride	3.4	3.3	3.0%	3.3	3.6	-8.3%
<b>TriMet Service</b>						
Monthly Rides	2,866	2,802	2.3%	2,470	2,463	0.3%
Monthly Cost	\$2,263	\$5,831	-61.2%	\$5,396	\$5,314	1.5%
Monthly Vehicle Mile	4,662	5,443	-14.3%	4,560	5,223	-12.7%
New Riders This Month	23	39	-41.0%	18.9	27.0	-30.0%
Cost per Ride	\$0.79	\$2.08	-62.0%	\$2.18	\$2.16	0.9%
Cost per Mile	\$0.49	\$1.07	-54.2%	\$1.18	\$1.02	15.7%
Miles per Ride	1.6	1.9	-15.8%	1.8	2.1	-14.3%
<b>Veterans Volunteers</b>						
Monthly Rides	224	241	-7.1%	196	170	15.3%
Monthly Cost	\$1,187	\$1,249	-5.0%	\$1,268	\$1,017	24.7%
Monthly Vehicle Mile	2,109	2,199	-4.1%	1,994	1,716	16.2%
New Riders This Month	9	16	-43.8%	13.6	13.3	2.3%
Cost per Ride	\$5.30	\$5.18	2.3%	\$6.46	\$5.98	8.0%
Cost per Mile	\$0.56	\$0.57	-1.8%	\$0.64	\$0.59	8.5%
Miles per Ride	9.4	9.1	3.3%	10.2	10.1	1.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	208	252	-17.5%	196	258	-24.0%
Monthly Cost	\$1,202	\$933	28.8%	\$1,124	\$1,635	-31.3%
Monthly Vehicle Mile	257	381	-32.5%	221	358	-38.3%
New Riders This Month	1	3	-66.7%	6.1	6.0	1.7%
Cost per Ride	\$5.78	\$3.70	56.2%	\$5.74	\$6.34	-9.5%
Cost per Mile	\$4.68	\$2.45	91.0%	\$5.09	\$4.57	11.4%
Miles per Ride	1.2	1.5	-20.0%	1.1	1.4	-21.4%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	75	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$5,955	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	464	-100.0%
New Riders This Month	0	0	N/A	0.0	8.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$79.39	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.84	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.2	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	0	184	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,668	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	616	-100.0%
New Riders This Month	0	0	N/A	0.0	22.4	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$9.08	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.71	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.4	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	500	570	-12.3%	447	508	-12.0%
Monthly Cost	\$3,106	\$3,570	-13.0%	\$3,195	\$3,082	3.7%
Monthly Vehicle Mile	3,883	4,397	-11.7%	3,486	3,292	5.9%
New Riders This Month	0	1	-100.0%	1.9	16.3	-88.3%
Cost per Ride	\$6.21	\$6.26	-0.8%	\$7.14	\$6.06	17.8%
Cost per Mile	\$0.80	\$0.81	-1.2%	\$0.92	\$0.94	-2.1%
Miles per Ride	7.8	7.7	1.3%	7.8	6.5	20.0%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	361	103	250.5%	178	278	-36.0%
Monthly Cost	\$7,902	\$6,045	30.7%	\$2,881	\$4,039	-28.7%
Monthly Vehicle Mile	1,136	476	138.7%	819	849	-3.5%
New Riders This Month	0	1	-100.0%	5.8	0.8	625.0%
Cost per Ride	\$21.89	\$58.69	-62.7%	\$16.19	\$14.53	11.4%
Cost per Mile	\$6.96	\$12.70	-45.2%	\$3.52	\$4.76	-26.1%
Miles per Ride	3.1	4.6	-32.6%	4.6	3.1	48.4%

## MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	34	15	126.7%	26	7	271.4%
Monthly Cost	\$461	\$409	12.7%	\$353	\$137	157.7%
Monthly Vehicle Mile	160	37	332.4%	90	20	350.0%
New Riders This Month	10	0	N/A	2.0	0.6	233.3%
Cost per Ride	\$13.57	\$27.29	-50.3%	\$13.52	\$20.29	-33.4%
Cost per Mile	\$2.88	\$11.06	-74.0%	\$3.92	\$6.85	-42.8%
Miles per Ride	4.7	2.5	88.0%	3.5	3.0	16.7%
<b>Gateway Shuttle</b>						
Monthly Rides	164	130	26.2%	157	157	0.0%
Monthly Cost	\$1,446	\$1,200	20.5%	\$1,008	\$890	13.3%
Monthly Vehicle Mile	198	179	10.6%	194	221	-12.2%
New Riders This Month	3	6	-50.0%	4.6	5.6	-17.9%
Cost per Ride	\$8.82	\$9.23	-4.4%	\$6.44	\$5.66	13.8%
Cost per Mile	\$7.30	\$6.71	8.8%	\$5.20	\$4.02	29.4%
Miles per Ride	1.2	1.4	-14.3%	1.2	1.4	-14.3%
<b>Mid Multnomah County</b>						
Monthly Rides	693	568	22.0%	557	530	5.1%
Monthly Cost	\$5,416	\$6,015	-10.0%	\$6,107	\$6,399	-4.6%
Monthly Vehicle Mile	2,007	1,393	44.1%	1,664	1,595	4.3%
New Riders This Month	12	7	71.4%	17.0	13.9	22.3%
Cost per Ride	\$7.82	\$10.59	-26.2%	\$10.96	\$12.08	-9.3%
Cost per Mile	\$2.70	\$4.32	-37.5%	\$3.67	\$4.01	-8.5%
Miles per Ride	2.9	2.5	16.0%	3.0	3.0	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	10	-100.0%	0.3	2.2	-86.4%
Monthly Cost	\$0	\$44	-100.0%	\$2	\$11	-81.8%
Monthly Vehicle Mile	0	175	-100.0%	3	45	-93.3%
New Riders This Month	0	1	-100.0%	0.2	0.3	-33.3%
Cost per Ride	N/A	\$4.45	N/A	\$6.35	\$4.88	30.1%
Cost per Mile	N/A	\$0.25	N/A	\$0.53	\$0.23	130.4%
Miles per Ride	N/A	17.5	N/A	12.0	20.9	-42.6%
<b>N/NE Shuttle</b>						
Monthly Ride	0	1,051	-100.0%	939	834	12.6%
Monthly Cost	\$11,643	\$27,422	-57.5%	\$32,065	\$19,949	60.7%
Monthly Vehicle Mile	0	3,686	-100.0%	4,003	3,038	31.8%
New Riders This Month	0	45	-100.0%	49.0	48.9	0.2%
Cost per Ride	N/A	\$26.09	N/A	\$34.13	\$23.93	42.6%
Cost per Mile	N/A	\$7.44	N/A	\$8.01	\$6.57	21.9%
Miles per Ride	N/A	3.5	N/A	4.3	3.6	19.4%
<b>STF Service</b>						
Monthly Ride	1,563	604	158.8%	483	658	-26.6%
Monthly Cost	\$32,957	\$16,666	97.7%	\$10,729	\$18,330	-41.5%
Monthly Vehicle Mile	7,016	3,639	92.8%	2,527	4,061	-37.8%
New Riders This Month	160	43	272.1%	42.6	58.7	-27.4%
Cost per Ride	\$21.09	\$27.59	-23.6%	\$22.23	\$27.88	-20.3%
Cost per Mile	\$4.70	\$4.58	2.6%	\$4.25	\$4.51	-5.8%
Miles per Ride	4.5	6.0	-25.0%	5.2	6.2	-16.1%
<b>TriMet Service</b>						
Monthly Ride	645	650	-0.8%	613	694	-11.7%
Monthly Cost	\$7,631	\$7,474	2.1%	\$7,631	\$8,499	-10.2%
Monthly Vehicle Mile	3,362	2,952	13.9%	3,196	3,641	-12.2%
New Riders This Month	31	33	-6.1%	41.3	40.1	3.0%
Cost per Ride	\$11.83	\$11.50	2.9%	\$12.46	\$12.25	1.7%
Cost per Mile	\$2.27	\$2.53	-10.3%	\$2.39	\$2.33	2.6%
Miles per Ride	5.2	4.5	15.6%	5.2	5.2	0.0%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	374	363	3.0%	305	329	-7.3%
Monthly Cost	\$8,248	\$10,663	-22.6%	\$8,849	\$5,990	47.7%
Monthly Vehicle Mile	1,698	1,132	50.0%	1,373	800	71.6%
New Riders This Month	34	40	-15.0%	28.9	25.8	12.0%
Cost per Ride	\$22.05	\$29.37	-24.9%	\$29.01	\$18.24	59.0%
Cost per Mile	\$4.86	\$9.42	-48.4%	\$6.45	\$7.48	-13.8%
Miles per Ride	4.5	3.1	45.2%	4.5	2.4	87.5%
<b>SW Shuttle Service</b>						
Monthly Rides	146	73	100.0%	118	71	66.2%
Monthly Cost	\$2,385	\$1,796	32.8%	\$1,842	\$1,967	-6.4%
Monthly Vehicle Mile	483	124	289.5%	277	126	119.8%
New Riders This Month	9	1	800.0%	10.0	1.4	614.3%
Cost per Rider	\$16.34	\$24.61	-33.6%	\$15.57	\$27.76	-43.9%
Cost per Mile	\$4.94	\$14.49	-65.9%	\$6.64	\$15.58	-57.4%
Miles per Ride	3.3	1.7	94.1%	2.3	1.8	27.8%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	30	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$146	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	23	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$4.86	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$6.23	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Oct 2019</b>	<b>Oct 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	0	120	-100.0%	34	128	-73.4%
Monthly Cost	\$0	\$388	-100.0%	\$224	\$552	-59.4%
Monthly Vehicle Mile	0	52	-100.0%	18	85	-78.8%
New Riders This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$3.24	N/A	\$6.68	\$4.31	55.0%
Cost per Mile	N/A	\$7.47	N/A	\$12.78	\$6.50	96.6%
Miles per Ride	N/A	0.4	N/A	0.5	0.7	-28.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	0	N/A	1	1.9	-50.0%
Monthly Cost	\$6	\$0	N/A	\$5	\$12	-58.3%
Monthly Vehicle Mile	11	0	N/A	6	13	-53.8%
New Riders This Month	1	0	N/A	0.5	0.7	-28.6%
Cost per Ride	\$6.35	N/A	N/A	\$6.35	\$6.07	4.6%
Cost per Mile	\$0.58	N/A	N/A	\$0.79	\$0.87	-9.2%
Miles per Ride	11.0	N/A	N/A	8.0	7.0	14.3%
<b>STF Discretionary</b>						
Monthly Rides	736	833	-11.6%	636	604	5.3%
Monthly Cost	\$12,704	\$13,474	-5.7%	\$12,248	\$13,572	-9.8%
Monthly Vehicle Mile	2,148	2,932	-26.7%	1,975	2,306	-14.4%
New Riders This Month	15	38	-60.5%	26.0	34.0	-23.5%
Cost per Ride	\$17.26	\$16.17	6.7%	\$19.26	\$22.48	-14.3%
Cost per Mile	\$5.91	\$4.60	28.5%	\$6.20	\$5.88	5.4%
Miles per Ride	2.9	3.5	-17.1%	3.1	3.8	-18.4%
<b>STF Service</b>						
Monthly Rides	511	555	-7.9%	430	413	4.1%
Monthly Cost	\$9,201	\$9,788	-6.0%	\$8,774	\$9,717	-9.7%
Monthly Vehicle Mile	1,607	1,889	-14.9%	1,411	1,698	-16.9%
New Riders This Month	21	31	-32.3%	21.4	27.5	-22.2%
Cost per Ride	\$18.01	\$17.64	2.1%	\$20.38	\$23.53	-13.4%
Cost per Mile	\$5.73	\$5.18	10.6%	\$6.22	\$5.72	8.7%
Miles per Ride	3.1	3.4	-8.8%	3.3	4.1	-19.5%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	2	1	100.0%	1.7	0.5	240.0%
Monthly Cost	\$37	\$31	17.3%	\$90	\$55	63.6%
Monthly Vehicle Mile	18	13	38.5%	16	4	300.0%
New Riders This Month	1	1	0.0%	1.0	0.3	233.3%
Cost per Ride	\$18.29	\$31.00	-41.5%	\$53.77	\$110.98	-51.5%
Cost per Mile	\$2.05	\$2.38	-13.9%	\$5.46	\$13.06	-58.2%
Miles per Ride	9	13	-30.8%	9.9	8.5	16.5%

**STF Service**

Monthly Ride	292	239	22.2%	224	391	-43.0%
Monthly Cost	\$13,703	\$9,209	48.8%	\$10,089	\$15,531	-35.0%
Monthly Vehicle Mile	1,818	1,797	1.2%	1,291	2,742	-52.9%
New Riders This Month	65	24	170.8%	47	62	-24.2%
Cost per Ride	\$46.93	\$38.53	21.8%	\$45.12	\$39.75	13.5%
Cost per Mile	\$7.54	\$5.12	47.3%	\$7.81	\$5.66	38.0%
Miles per Ride	6.2	7.5	-17.3%	5.8	7.0	-17.1%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.6	0.3	100.0%
Monthly Cost	\$0	\$1	-100.0%	\$37	\$31	19.4%
Monthly Vehicle Mile	0	0	N/A	4	3	33.3%
New Riders This Month	0	0	N/A	0.4	0.3	33.3%
Cost per Ride	N/A	N/A	N/A	\$62.84	\$94.38	-33.4%
Cost per Mile	N/A	N/A	N/A	\$8.62	\$9.44	-8.7%
Miles per Ride	N/A	N/A	N/A	7.3	10.0	-27.0%

**Downtown RideAbout**

Monthly Ride	159	250	-36.4%	180	134	34.1%
Monthly Cost	\$1,193	\$3,197	-62.7%	\$2,407	\$1,632	47.5%
Monthly Vehicle Mile	160	177	-9.6%	138	93	48.4%
New Riders This Month	2	39	-94.9%	7	6	16.7%
Cost per Ride	\$7.51	\$12.79	-41.3%	\$13.36	\$12.16	9.9%
Cost per Mile	\$7.46	\$18.06	-58.7%	\$17.41	\$17.60	-1.1%
Miles per Ride	1.0	0.7	42.9%	0.8	0.7	14.3%



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Oct 2019</b>	<b>Oct 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	133	131	1.5%	120	83	44.6%
Monthly Cost	\$5,245	\$4,000	31.1%	\$4,374	\$2,443	79.0%
Monthly Vehicle Mile	1,124	964	16.6%	953	586	62.6%
New Riders This Month	5	6	-16.7%	5	4	25.0%
Cost per Ride	\$39.43	\$30.53	29.2%	\$36.35	\$29.40	23.6%
Cost per Mile	\$4.67	\$4.15	12.5%	\$4.59	\$4.17	10.1%
Miles per Ride	8.5	7.4	14.9%	7.9	7.0	12.9%
<b>STF Service</b>						
Monthly Rides	627	561	11.8%	523	560	-6.6%
Monthly Cost	\$12,275	\$11,503	6.7%	\$9,145	\$13,557	-32.5%
Monthly Vehicle Mile	3,755	2,682	40.0%	2,951	2,925	0.9%
New Riders This Month	33	15	120.0%	23	26	-11.5%
Cost per Ride	\$19.58	\$20.50	-4.5%	\$17.49	\$24.19	-27.7%
Cost per Mile	\$3.27	\$4.29	-23.8%	\$3.10	\$4.64	-33.2%
Miles per Ride	6.0	4.8	25.0%	5.6	5.2	7.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	34	25	36.0%	15.2	3.3	360.6%
Monthly Cost	\$1,004	\$476	110.9%	\$511	\$100	411.0%
Monthly Vehicle Mile	222	291	-23.7%	112	34	229.4%
New Riders This Month	4	7	-42.9%	1.9	1.1	72.7%
Cost per Ride	\$29.53	\$19.05	55.1%	\$33.68	\$29.96	12.4%
Cost per Mile	\$4.52	\$1.64	176.4%	\$4.56	\$2.91	56.7%
Miles per Ride	6.5	11.6	-43.9%	7.4	10.3	-28.2%
<b>Veterans Volunteers</b>						
Monthly Rides	189	191	-1.0%	180	191	-5.8%
Monthly Cost	\$1,826	\$1,692	7.9%	\$1,682	\$1,727	-2.6%
Monthly Vehicle Mile	2,676	2,904	-7.9%	2,508	2,836	-11.6%
New Riders This Month	6	5	20.0%	6	6	0.0%
Cost per Ride	\$9.66	\$8.86	9.1%	\$0.67	\$9.06	3.2%
Cost per Mile	\$0.68	\$0.58	17.1%	\$9.35	\$0.61	9.8%
Miles per Ride	14.2	15.2	-6.9%	13.9	14.9	-6.7%
<b>Wa Co DAVS</b>						
Monthly Rides	20	3	566.7%	4	3	33.3%
Monthly Cost	\$792	\$85	831.8%	\$158	\$99	59.6%
Monthly Vehicle Mile	101	45	124.4%	28	22	27.3%
New Riders This Month	1	2	-50.0%	0.6	0.5	20.0%
Cost per Ride	\$39.61	\$28.28	40.1%	\$36.52	\$33.91	7.7%
Cost per Mile	\$7.84	\$1.89	316.1%	\$5.75	\$4.50	27.8%
Miles per Ride	5.1	15.0	-66.3%	6.3	7.5	-16.0%



## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	479	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,193	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	750	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	\$0.00	N/A	N/A	\$4.58	N/A
Cost per Mile	N/A	\$0.00	N/A	N/A	\$2.92	N/A
Miles per Ride	N/A	0.0	N/A	N/A	1.6	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	78	-100.0%	28	111	-74.8%
Monthly Cost	\$0	\$912	-100.0%	\$504	\$1,665	-69.7%
Monthly Vehicle Mile	0	615	-100.0%	227	803	-71.7%
New Riders This Month	0	15	-100.0%	4.3	21.3	-79.8%
Cost per Ride	N/A	\$11.70	N/A	\$17.75	\$15.01	18.3%
Cost per Mile	N/A	\$1.48	N/A	\$2.23	\$2.07	7.7%
Miles per Ride	N/A	7.9	N/A	8.0	7.2	11.1%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	197	1,433	-86.3%	957	1,231	-22.3%
Monthly Cost	\$690	\$2,259	-69.5%	\$1,760	\$3,195	-44.9%
Monthly Vehicle Mile	575	1,187	-51.6%	835	1,644	-49.2%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$3.50	\$1.58	121.5%	\$1.84	\$2.60	-29.2%
Cost per Mile	\$1.20	\$1.90	-36.8%	\$2.11	\$1.94	8.8%
Miles per Ride	2.9	0.8	262.5%	0.9	1.3	-30.8%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	486	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$551	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	323	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.14	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.71	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	10,100	11,215	-9.9%	10,049	9,613	4.5%
Monthly Cost	\$297,051	\$275,104	8.0%	\$276,045	\$261,014	5.8%
Monthly Vehicle Mile	36,993	33,825	9.4%	31,046	42,686	-27.3%
New Riders This Month	41	48	-14.6%	160.6	147.5	8.9%
Cost per Ride	\$29.41	\$24.53	19.9%	\$27.47	\$27.15	1.2%
Cost per Mile	\$8.03	\$8.13	-1.2%	\$8.89	\$6.11	45.5%
Miles per Ride	3.7	3.0	23.3%	3.1	4.4	-29.5%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	201	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,579	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	953	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.85	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.66	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.7	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	63	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$237	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	104	-100.0%
New Riders This Month	0	0	N/A	0.0	1.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$3.78	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.29	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Oct 2019	Oct 2018	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,280	6,384	-1.6%	6,127	4,897	25.1%
Monthly Cost	\$53,535	\$56,880	-5.9%	\$53,582	\$44,754	19.7%
Monthly Vehicle Miles	18,004	18,013	0.0%	17,684	14,390	22.9%
On-Time Performance	99.4%	100.0%	-0.5%	99.4%	99.9%	-0.5%
Cost per Ride	\$8.52	\$8.91	-4.4%	\$8.75	\$9.14	-4.3%
Cost per Mile	\$2.97	\$3.16	-6.0%	\$3.03	\$3.11	-2.6%
Miles per Roadcall	18,004	18,013	0.0%	17,684	14,390	22.9%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,355	1,464	-7.4%	1,320	1,422	-7.2%
Monthly Cost	\$30,213	\$34,439	-12.3%	\$30,409	\$30,103	1.0%
Monthly Vehicle Miles	6,047	6,198	-2.4%	5,690	5,617	1.3%
On-Time Performance	90.5%	91.0%	-0.5%	90.7%	97.4%	-6.7%
Cost per Ride	\$22.30	\$23.52	-5.2%	\$23.05	\$21.17	8.9%
Cost per Mile	\$5.00	\$5.56	-10.1%	\$5.34	\$5.36	-0.4%
Miles per Roadcall	6,047	6,198	-2.4%	5,690	5,617	1.3%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	7,720	8,744	-11.7%	7,557	7,593	-0.5%
Monthly Cost	\$55,470	\$57,689	-3.8%	\$55,289	\$53,313	3.7%
Monthly Vehicle Miles	22,066	23,257	-5.1%	21,825	21,789	0.2%
On-Time Performance	96.9%	97.0%	-0.1%	96.5%	95.7%	0.8%
Cost per Ride	\$7.19	\$6.60	8.9%	\$7.32	\$7.02	4.3%
Cost per Mile	\$2.51	\$2.48	1.2%	\$2.53	\$2.45	3.3%
Miles per Roadcall	22,066	23,257	-5.1%	21,825	21,789	0.2%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,771	9,163	6.6%	9,160	9,424	-2.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,442	22,801	2.8%	22,876	21,923	4.3%
On-Time Performance	95.6%	98.6%	-3.0%	96.4%	96.7%	-0.3%
Cost per Ride	\$6.65	\$7.09	-6.2%	\$7.10	\$6.90	2.9%
Cost per Mile	\$2.77	\$2.85	-2.8%	\$2.84	\$2.96	-4.1%
Miles per Roadcall	23,442	22,801	2.8%	22,876	21,923	4.3%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,179	1,343	-12.2%	1,204	1,288	-6.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,029	7,624	-7.8%	7,066	7,096	-0.4%
On-Time Performance	94.1%	96.0%	-1.9%	94.1%	94.9%	-0.8%
Cost per Ride	\$16.97	\$14.89	14.0%	\$16.61	\$15.53	7.0%
Cost per Mile	\$2.85	\$2.62	8.8%	\$2.83	\$2.82	0.4%
Miles per Roadcall	7,029	7,624	-7.8%	7,066	7,096	-0.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	24,366	28,915	-15.7%	23,224	21,995	5.6%
Monthly Cost	\$340,279	\$359,202	-5.3%	\$354,173	\$337,421	5.0%
Monthly Vehicle Miles	45,983	54,812	-16.1%	44,387	48,034	-7.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.97	\$12.42	12.5%	\$15.25	\$15.34	-0.6%
Cost per Mile	\$7.40	\$6.55	13.0%	\$7.98	\$7.02	13.7%
Miles per Roadcall	45,983	54,812	-16.1%	44,387	48,034	-7.6%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,505	1,470	2.4%	1,457	1,680	-13.3%
Monthly Cost	\$60,050	\$63,389	-5.3%	\$62,506	\$89,412	-30.1%
Monthly Vehicle Miles	5,487	5,870	-6.5%	5,406	5,370	0.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$39.90	\$43.12	-7.5%	\$42.91	\$53.21	-19.4%
Cost per Mile	\$10.94	\$10.80	1.3%	\$11.56	\$16.65	-30.6%
Miles per Roadcall	5,487	5,870	-6.5%	5,406	5,370	0.7%

### RideWise Performance Report - October 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	17	114	5,928	\$197,520.96		
One-on-one travel training general trips	11	29	1,508	\$50,246.56		
Subtotal	28	143	7,436	\$247,767.52		
Group travel training with schools	20		73	\$2,433.69		
Group travel training general	13		47	\$1,581.90		
Riders Club participants	22					
Subtotal	55		121	\$4,015.59		
<b>Total</b>	<b>83</b>	<b>143</b>	<b>7,557</b>	<b>\$251,783.11</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	10					
Transitional staff support only	2					
Transitional staff support and pass plan	113	417	89	329	2,863	1,943
<b>Total</b>	<b>125</b>	<b>417</b>	<b>89</b>	<b>329</b>	<b>2,863</b>	<b>1,943</b>
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$48,296.18					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	12.00					
Value of volunteer hours monthly	\$296.28					
Value of transitional staff hours monthly	\$57,240.78					