
DATE: JULY 2019

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall Ridership for E&D. As of July 2019, the monthly average ridership for E&D services decreased by 2.6% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr and Michael's Place. Other programs saw declines due to unique circumstances. For instance, Neighborhood House saw a 17% decline. Other programs experienced notable gains, such as Ride Connection's Tualatin E&D service (217%).
2. Total Costs. Monthly cost increased in July 2019 by 14% compared to the previous year. Notable cost increases occurred in the Ride Connection's Ride Together Program (21.4%), Ride Connection east Multnomah County programs (37%) and the Neighborhood House STF service (74.2%).
3. The network Cost Per Trip (CPT). As of June 2019, the network CPT increased by 17.03% from the previous year to \$21.42/trip from \$18.30/trip.

RIDEWISE

1. Service Delivery Analysis. A total of 75 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 18 persons successfully exited out of one-on-one travel training, with nine of whom were prior participants, returned to learn a new route. Over the same time period last year, there was a 35.7% decrease in successful customers.
3. Under the age of 60, a total of 16 persons successfully exited out of one-on-one travel training with an average of 13.99 training hours per individual.

4. Outreach. The RideWise program continues to increase awareness of the program by staff attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. For the month of July, there were no presentations or events held.
5. Ride Ambassador Program. 52.75 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 27 participants.
7. Referral Sources. There were 39 referrals in July 2019. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Five referrals were the result of our travel options counseling efforts.
8. School Program. Eight students received training during the month of July. There were 72 trips taken as a group and two one-on-one trips. Three teachers and support staff reported a total of 48 hours of training.

SANDY AREA METRO (SAM)

1. Staff and consultants with the Transit Master Plan also held a booth behind City Hall to survey the public regarding various future transit plans. We spoke with 140 people and gave them the ability to vote on four possible options.
 - Adding an express route through Boring and Damascus to Clackamas Town Center
 - Adding more weekend service
 - Investing in electric vehicles
 - Adding service to Vista Apartments
2. SAM services provided 11,307 rides in total, an overall increase of 4.9% compared to July 2018. SAM Gresham provided 8,404 of those rides, a drop of 2.4%. SAM Estacada experienced an 83.9% increase. The Shopper Shuttle experienced a 52% increase with 914 rides in July.
3. STAR experienced an 11% decrease, likely due to riders choosing the Shopper Shuttle. ED had a slight increase of 56 rides as compared to 52 rides over last year.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program and a decrease in our 60+ and General Public programs. The graph below provides the salient points between last year and the same time period this year:

	2018	2019
ADA Paratransit	371	552
Wheel Chair Trips	43	69
Out-of-Town DAR	213	299
Total Riders	627	920

2. The Saddle Up Adventure Bike Camp, a collaboration between SMART and WashCo Bikes, was a success! We played games in parks, toured the electric bus, learned how to put bikes on the SMART bus bike racks and spent a day at Bullwinkle's Fun Center. Dwight spoke to campers on their last day. They learned about transit, alternative fuels and how transit can help our environment and play a key role in emergencies. He encouraged campers to consider what they want for their future and to create a blueprint for their life. He asked them to leave places and situations better than they found them and give more than they get.
3. SMART was awarded two STIF discretionary grants.
 - \$424,000 for Intelligent Transportation System (ITS). This automated transit technology includes tracking and live dispatch, automatic passenger counters, real-time passenger information and free Wi-Fi on all SMART buses.
 - \$303,000 for an Express Medical Shuttle. This award will allow SMART to purchase a CNG Cutaway bus and operate a deviated fixed route express medical shuttle between the Wilsonville Community Center and Legacy Meridian Park Medical Center.
4. Fleet technicians received one full week of training in the maintenance and repair of our new Proterra buses. The training covered all operating systems of the buses themselves, as well as other related items, including the unique towing procedures and high voltage safety. Three trainers from Proterra conducted the training on site in Wilsonville, using our buses as training aids.

CANBY AREA TRANSIT (CAT)

1. During the month of July, total CAT ridership was up by 13.45% as compared to July of 2018. During the same period Demand Responsive trips were up by 6.92% and fixed route was up by 15.01%.
2. The increase in service hours, implemented in April of 2018, not only increased ridership during its first year of service, but seems to be continuing to boost ridership beyond the first year.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total System ridership in July 2019 was flat compared to the same period in 2018, as SCTD provided over 7,600 rides for the month. The Clackamas Community College route provided over 4,500 rides.
2. Elderly and Disabled ridership was also flat in July over the same period last year, with approximately 3,100 rides for the month. The Clackamas Community College route showed a slight uptick in E&D rides for the period.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jul 19	Jul 18	% Change	FY20-TD	FY19-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	82,590	84,000	-1.7%	82,590	84,000	-1.7%
Bus-Frequent Service*	<u>95,640</u>	<u>91,500</u>	4.5%	<u>95,640</u>	<u>91,480</u>	4.5%
Subtotal All Bus	178,230	175,500	1.6%	178,230	175,480	1.6%
MAX	120,860	123,400	-2.1%	120,860	123,450	-2.1%
Commuter Rail	<u>1,460</u>	<u>1,630</u>	-10.4%	<u>1,460</u>	<u>1,630</u>	-10.4%
Fixed Route Total	300,550	300,600	0.0%	300,550	300,560	0.0%
<u>Paratransit</u>						
LIFT& Cabs	3,209	3,336	-3.8%	3,209	3,336	-3.8%
System Total	303,759	303,896	0.0%	303,759	303,896	0.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	480,500	489,300	-1.8%	480,480	489,306	-1.8%
Bus-Frequent Service*	<u>598,700</u>	<u>570,500</u>	4.9%	<u>598,690</u>	<u>570,530</u>	4.9%
Subtotal All Bus	1,079,200	1,059,800	1.8%	1,079,170	1,059,836	1.8%
MAX	755,300	774,400	-2.5%	755,330	774,450	-2.5%
Commuter Rail	<u>7,300</u>	<u>8,150</u>	-10.4%	<u>7,300</u>	<u>8,150</u>	-10.4%
Fixed Route Total	1,841,800	1,842,436	0.0%	1,841,800	1,842,436	0.0%
Frequent Bus % of Total Bus	55.5%	53.8%	1.6%	55.5%	53.8%	1.6%
<u>Paratransit</u>						
LIFT & Cabs	18,273	18,897	-3.3%	18,273	18,897	-3.3%
System Total	1,860,073	1,861,333	-0.1%	1,860,073	1,861,333	-0.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.85	\$4.56	6.36%	\$4.85	\$4.56	6.36%
Bus-Frequent Service*	\$3.46	\$3.32	4.22%	\$3.46	\$3.32	4.22%
Subtotal All Bus	\$4.08	\$3.89	4.88%	\$4.08	\$3.89	4.88%
MAX	\$3.29	\$2.70	21.85%	\$3.29	\$2.70	21.85%
Commuter Rail	\$21.65	\$16.99	27.43%	\$21.65	\$16.99	27.43%
Fixed Route Total	\$3.82	\$3.44	11.05%	\$3.82	\$3.44	11.05%
<u>Paratransit</u>						
LIFT & Cabs	\$40.27	\$39.47	2.03%	\$40.27	\$39.47	2.03%
System Total	\$4.18	\$3.81	9.71%	\$4.18	\$3.81	9.71%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,758,430	4,575,674	4.0%	4,722,940	4,728,864	-0.1%
Monthly Cost	\$19,396,593	\$17,788,547	9.0%	\$19,492,193	\$18,100,826	7.7%
Monthly Vehicle Mile	2,272,976	2,115,830	7.4%	2,196,082	2,092,954	4.9%
On-Time Performance	85.8%	85.8%	0.0%	86.9%	85.8%	1.1%
Cost per Ride	\$4.08	\$3.89	4.9%	\$4.13	\$3.83	7.8%
Cost per Mile	\$8.53	\$8.41	1.4%	\$8.88	\$8.65	2.7%
Miles per Roadcall	17,484	14,492	20.6%	14,401	14,730	-2.2%
Light Rail (MAX)						
Monthly Rides	3,329,110	3,355,010	-0.8%	3,232,623	3,242,161	-0.3%
Monthly Cost	\$10,959,244	\$9,044,669	21.2%	\$10,761,629	\$9,629,364	11.8%
Monthly Vehicle Mile	394,331	391,084	0.8%	387,752	380,475	1.9%
On-Time Performance	88.8%	87.5%	1.3%	89.4%	88.7%	0.7%
Cost per Ride	\$3.29	\$2.70	21.9%	\$3.33	\$2.97	12.1%
Cost per Mile	\$27.79	\$23.13	20.1%	\$27.75	\$25.31	9.6%
Miles per Roadcall	4,751	5,357	-11.3%	6,288	5,194	21.1%
Commuter Rail (WES)						
Monthly Rides	32,120	34,230	-6.2%	31,770	34,514	-8.0%
Monthly Costs	\$695,469	\$581,527	19.6%	\$623,513	\$627,685	-0.7%
Monthly Vehicle Mile	10,349	9,731	6.4%	9,828	9,903	-0.8%
On Time Performance	99.0%	85.9%	13.1%	95.8%	93.4%	2.4%
Cost per Ride	\$21.65	\$16.99	27.4%	\$19.63	\$18.19	7.9%
Cost per Mile	\$67.20	\$59.76	12.4%	\$63.44	\$63.38	0.1%
Miles per Roadcall	10,349	9,731	6.4%	29,485	9,903	197.7%
Paratransit LIFT and Cab						
Monthly Rides	80,639	81,158	-0.6%	80,141	83,979	-4.6%
Monthly Cost	\$3,247,695	\$3,203,217	1.4%	\$3,146,812	\$3,175,584	-0.9%
Monthly Vehicle Mile	686,261	652,375	5.2%	659,049	689,246	-4.4%
On-Time Performance	88.8%	92.1%	-3.3%	90.5%	91.4%	-0.9%
Cost per Ride	\$40.27	\$39.47	2.0%	\$39.27	\$37.81	3.9%
Cost per Mile	\$4.73	\$4.91	-3.7%	\$4.77	\$4.61	3.5%
Miles per Roadcall	5,816	6,524	-10.9%	5,871	6,921	-15.2%

RIDE CONNECTION*	Jul 2019	Jul 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	33,076	33,359	-0.8%	32,474	34,168	-5.0%
Monthly Cost	\$636,778	\$615,787	3.4%	\$631,937	\$630,222	0.3%
Monthly Vehicle Mile	127,216	129,642	-1.9%	125,456	153,173	-18.1%
New Riders This Month	4,731	5,072	-6.7%	1,191.4	1,359.5	-12.4%
Cost per Ride	\$19.25	\$18.46	4.3%	\$19.46	\$18.44	5.5%
Cost per Mile	\$5.01	\$4.75	5.5%	\$5.04	\$4.11	22.6%
Miles per Ride	3.8	3.9	-2.6%	3.9	4.5	-13.3%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, October 29, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,214	1,169	3.8%	1,082	896	20.8%
Monthly Cost	\$20,106	\$19,575	2.7%	\$17,487	\$13,284	31.6%
Monthly Vehicle Mile	5,983	6,057	-1.2%	5,598	4,677	19.7%
New Riders This Month	255	245	4.1%	89.3	63.8	40.0%
Cost per Ride	\$16.56	\$16.74	-1.1%	\$16.16	\$14.82	9.0%
Cost per Mile	\$3.36	\$3.23	4.0%	\$3.12	\$2.84	9.9%
Miles per Ride	4.9	5.2	-5.8%	5.2	5.2	0.0%
King City Shuttle						
Monthly Rides	355	396	-10.4%	369	386	-4.4%
Monthly Cost	\$9,767	\$8,804	10.9%	\$9,081	\$8,525	6.5%
Monthly Vehicle Mile	2,017	2,048	-1.5%	1,764	1,998	-11.7%
New Riders This Month	92	43	114.0%	19.2	12.7	51.2%
Cost per Ride	\$27.51	\$22.23	23.8%	\$24.62	\$22.10	11.4%
Cost per Mile	\$4.84	\$4.30	12.6%	\$5.15	\$4.27	20.6%
Miles per Ride	5.7	5.2	9.6%	4.8	5.2	-7.7%
Title XIX Non Medical						
Monthly Rides	58	53	9.4%	58	65	-10.8%
Monthly Cost	\$3,614	\$2,010	79.8%	\$2,543	\$2,177	16.8%
Monthly Vehicle Mile	605	698	-13.3%	583	755	-22.8%
New Riders This Month	25	19	31.6%	7.5	7.8	-3.8%
Cost per Ride	\$62.30	\$37.92	64.3%	\$43.97	\$33.71	30.4%
Cost per Mile	\$5.97	\$2.88	107.3%	\$4.36	\$2.88	51.4%
Miles per Ride	10.4	13.2	-21.2%	10.1	11.7	-13.7%
STF Service						
Monthly Rides	447	562	-20.5%	558	642	-13.1%
Monthly Cost	\$13,632	\$10,608	28.5%	\$12,729	\$12,355	3.0%
Monthly Vehicle Mile	2,438	2,426	0.5%	2,538	2,900	-12.5%
New Riders This Month	107	122	-12.3%	48.3	63.4	-23.8%
Cost per Ride	\$30.50	\$18.88	61.5%	\$22.83	\$19.25	18.6%
Cost per Mile	\$5.59	\$4.37	27.9%	\$5.02	\$4.26	17.8%
Miles per Ride	5.5	4.3	27.9%	4.6	4.5	2.2%
TriMet Service						
Monthly Rides	159	132	20.5%	158	140	12.9%
Monthly Cost	\$3,001	\$3,080	-2.6%	\$2,801	\$3,118	-10.2%
Monthly Vehicle Mile	901	663	35.9%	747	1,324	-43.6%
New Riders This Month	37	38	-2.6%	14.8	16.1	-8.1%
Cost per Ride	\$18.87	\$23.33	-19.1%	\$17.76	\$22.22	-20.1%
Cost per Mile	\$3.33	\$4.65	-28.4%	\$3.75	\$2.35	59.6%
Miles per Ride	5.7	5.0	14.0%	4.7	9.4	-50.0%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	74	-100.0%	0	155	-100.0%
Monthly Cost	\$0	\$2,732	-100.0%	(\$49)	\$4,881	-101.0%
Monthly Vehicle Mile	0	250	-100.0%	1	528	-99.8%
New Riders This Month	0	11	-100.0%	0	3	-100.0%
Cost per Ride	N/A	\$36.92	N/A	(\$291.77)	\$31.54	-1025.1%
Cost per Mile	N/A	\$10.93	N/A	(\$41.68)	\$9.24	-551.1%
Miles per Ride	N/A	3.4	N/A	7.0	3.4	105.9%
General Public						
Monthly Rides	749	849	-11.8%	778	960	-19.0%
Monthly Cost	\$21,590	\$22,355	-3.4%	\$22,477	\$24,951	-9.9%
Monthly Vehicle Mile	5,965	6,473	-7.8%	6,521	7,441	-12.4%
New Riders This Month	90	80	12.5%	23	16	43.8%
Cost per Ride	\$28.82	\$26.33	9.5%	\$28.89	\$26.00	11.1%
Cost per Mile	\$3.62	\$3.45	4.9%	\$3.45	\$3.35	3.0%
Miles per Ride	8.0	7.6	5.3%	8.4	7.8	7.7%
Multnomah Co. ADS Premium						
Monthly Rides	314	198	58.6%	199	138	44.2%
Monthly Cost	\$6,169	\$5,549	11.2%	\$4,535	\$3,538	28.2%
Monthly Vehicle Mile	1,094	1,253	-12.7%	968	745	29.9%
New Riders This Month	51	42	21.4%	13	11	18.2%
Cost per Ride	\$19.65	\$28.02	-29.9%	\$22.78	\$25.72	-11.4%
Cost per Mile	\$5.64	\$4.43	27.3%	\$4.69	\$4.75	-1.3%
Miles per Ride	3.5	6.3	-44.4%	4.9	5.4	-9.3%
STF Service						
Monthly Rides	797	655	21.7%	810	774	4.7%
Monthly Cost	\$17,430	\$19,532	-10.8%	\$21,154	\$20,413	3.6%
Monthly Vehicle Mile	3,605	4,004	-10.0%	4,365	4,548	-4.0%
New Riders This Month	235	215	9.3%	124	130	-4.6%
Cost per Ride	\$21.87	\$29.82	-26.7%	\$26.12	\$26.38	-1.0%
Cost per Mile	\$4.84	\$4.88	-0.8%	\$4.85	\$4.49	8.0%
Miles per Ride	4.5	6.1	-26.2%	5.4	5.9	-8.5%
Title XIX Non Medical						
Monthly Rides	1,506	1,755	-14.2%	1,620	1,608	0.7%
Monthly Cost	\$35,830	\$39,810	-10.0%	\$37,038	\$35,853	3.3%
Monthly Vehicle Mile	8,059	9,253	-12.9%	8,268	8,382	-1.4%
New Riders This Month	287	305	-5.9%	70	78	-10.3%
Cost per Ride	\$23.79	\$22.68	4.9%	\$22.86	\$22.30	2.5%
Cost per Mile	\$4.45	\$4.30	3.5%	\$4.48	\$4.28	4.7%
Miles per Ride	5.4	5.3	1.9%	5.1	5.2	-1.9%
Wa Co DAVS						
Monthly Rides	155	108	43.5%	147	113	30.1%
Monthly Cost	\$4,173	\$3,269	27.7%	\$4,466	\$3,378	32.2%
Monthly Vehicle Mile	999	780	28.1%	1,081	868	24.5%
New Riders This Month	47	34	38.2%	14	11	27.3%
Cost per Ride	\$26.92	\$30.27	-11.1%	\$30.35	\$30.03	1.1%
Cost per Mile	\$4.18	\$4.19	-0.2%	\$4.13	\$3.89	6.2%
Miles per Ride	6.4	7.2	-11.1%	7.3	7.7	-5.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	316	292	8.2%	295	237	24.5%
Monthly Cost	\$3,031	\$2,555	18.6%	\$2,478	\$1,918	29.2%
Monthly Vehicle Mile	951	1,020	-6.8%	777	987	-21.3%
New Riders This Month	70	62	12.9%	11.8	10.2	15.7%
Cost per Ride	\$9.59	\$8.75	9.6%	\$8.40	\$8.08	4.0%
Cost per Mile	\$3.19	\$2.50	27.6%	\$3.19	\$1.94	64.4%
Miles per Ride	3.0	3.5	-14.3%	2.6	4.2	-38.1%
Estacada Senior Center						
Monthly Rides	204	144	41.7%	206	192	7.3%
Monthly Cost	\$1,740	\$1,188	46.4%	\$1,629	\$1,450	12.3%
Monthly Vehicle Mile	213	231	-7.7%	380	484	-21.5%
New Riders This Month	11	26	-57.7%	1.3	3.8	-65.8%
Cost per Ride	\$8.53	\$8.25	3.4%	\$7.90	\$7.55	4.6%
Cost per Mile	\$8.16	\$5.14	58.8%	\$4.29	\$3.00	43.0%
Miles per Ride	1.0	1.6	-37.5%	1.8	2.5	-28.0%
Gladstone Senior Center						
Monthly Rides	211	253	-16.6%	192	208	-7.7%
Monthly Cost	\$2,352	\$2,139	10.0%	\$1,573	\$1,599	-1.6%
Monthly Vehicle Mile	584	715	-18.3%	438	458	-4.4%
New Riders This Month	40	49	-18.4%	7.3	8.0	-8.8%
Cost per Ride	\$11.15	\$8.45	32.0%	\$8.18	\$7.68	6.5%
Cost per Mile	\$4.03	\$2.99	34.8%	\$3.59	\$3.49	2.9%
Miles per Ride	2.8	2.8	0.0%	2.3	2.2	4.5%
Hoodland Senior Center						
Monthly Rides	101	125	-19.2%	121	129	-6.2%
Monthly Cost	\$3,226	\$3,405	-5.3%	\$2,814	\$3,325	-15.4%
Monthly Vehicle Mile	1,545	1,846	-16.3%	1,158	1,737	-33.3%
New Riders This Month	25	22	13.6%	2.3	1.8	27.8%
Cost per Ride	\$31.94	\$27.24	17.3%	\$23.35	\$25.79	-9.5%
Cost per Mile	\$2.09	\$1.84	13.6%	\$2.43	\$1.91	27.2%
Miles per Ride	15.3	14.8	3.4%	9.6	13.5	-28.9%
Lake Oswego Adult Comm. Center						
Monthly Rides	327	319	2.5%	371	314	18.2%
Monthly Cost	\$2,775	\$2,632	5.4%	\$2,864	\$2,374	20.6%
Monthly Vehicle Mile	868	1,340	-35.2%	856	970	-11.8%
New Riders This Month	38	42	-9.5%	7.9	7.3	8.2%
Cost per Ride	\$8.49	\$8.25	2.9%	\$7.72	\$7.56	2.1%
Cost per Mile	\$3.20	\$1.96	63.3%	\$3.35	\$2.45	36.7%
Mile per Ride	2.7	4.2	-35.7%	2.3	3.1	-25.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	803	673	19.3%	777	834	-6.8%
Monthly Cost	\$8,928	\$7,630	17.0%	\$7,989	\$8,176	-2.3%
Monthly Vehicle Mile	1,508	1,449	4.1%	1,600	2,324	-31.2%
New Riders This Month	96	78	23.1%	24.3	26.1	-6.9%
Cost per Ride	\$11.12	\$11.34	-1.9%	\$10.28	\$9.80	4.9%
Cost per Mile	\$5.92	\$5.27	12.3%	\$4.99	\$3.52	41.8%
Miles per Ride	1.9	2.2	-13.6%	2.1	2.8	-25.0%
Molalla Senior Center						
Monthly Rides	353	475	-25.7%	440	410	7.3%
Monthly Cost	\$2,149	\$5,324	-59.6%	\$5,228	\$4,904	6.6%
Monthly Vehicle Mile	994	1,253	-20.7%	952	1,327	-28.3%
New Riders This Month	38	48	-20.8%	9.8	8.7	12.6%
Cost per Ride	\$6.09	\$11.21	-45.7%	\$11.88	\$11.96	-0.7%
Cost per Mile	\$2.16	\$4.25	-49.2%	\$5.49	\$3.70	48.4%
Miles per Ride	2.8	2.6	7.7%	2.2	3.2	-31.3%
Pioneer Senior Center						
Monthly Rides	906	680	33.2%	723	641	12.8%
Monthly Cost	\$8,399	\$6,106	37.6%	\$6,158	\$5,356	15.0%
Monthly Vehicle Mile	2,323	1,892	22.8%	1,781	2,141	-16.8%
New Riders This Month	103	97	6.2%	23.3	21.8	6.9%
Cost per Ride	\$9.27	\$8.98	3.2%	\$8.52	\$8.35	2.0%
Cost per Mile	\$3.62	\$3.23	12.1%	\$3.46	\$2.50	38.4%
Miles per Ride	2.6	2.8	-7.1%	2.5	3.3	-24.2%
Sandy Senior Center						
Monthly Rides	280	200	40.0%	279	242	15.3%
Monthly Cost	\$2,139	\$2,456	-12.9%	\$2,965	\$3,077	-3.6%
Monthly Vehicle Mile	1,230	1,186	3.7%	1,344	1,639	-18.0%
New Riders This Month	45	44	2.3%	9.9	10.1	-2.0%
Cost per Ride	\$7.64	\$12.28	-37.8%	\$10.61	\$12.71	-16.5%
Cost per Mile	\$1.74	\$2.07	-15.9%	\$2.21	\$1.88	17.6%
Miles per Ride	4.4	5.9	-25.4%	4.8	6.8	-29.4%
Transportation Reaching People						
Monthly Rides	1,848	1,618	14.2%	1,810	1,596	13.4%
Monthly Cost	\$37,954	\$25,657	47.9%	\$34,140	\$25,741	32.6%
Monthly Vehicle Mile	12,985	9,974	30.2%	11,428	10,598	7.8%
New Riders This Month	158	290	-45.5%	50.8	64.2	-20.9%
Cost per Ride	\$20.54	\$15.86	29.5%	\$18.86	\$16.13	16.9%
Cost per Mile	\$2.92	\$2.57	13.6%	\$2.99	\$2.43	23.0%
Miles per Ride	7.0	6.2	12.9%	6.3	6.6	-4.5%
Transp Reaching People-School/Work(1)						
Monthly Rides	37	48	-22.9%	47	66	-28.8%
Monthly Cost	\$770	\$1,760	-56.2%	\$1,157	\$1,634	-29.2%
Monthly Vehicle Mile	391	429	-8.8%	422	563	-25.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$20.81	\$36.67	-43.3%	\$24.43	\$24.76	-1.3%
Cost per Mile	\$1.97	\$4.10	-52.0%	\$2.74	\$2.90	-5.5%
Miles per Ride	10.6	8.9	19.1%	8.9	8.5	4.7%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	112	-100.0%	30	65	-53.8%
Monthly Cost	\$0	\$126	-100.0%	\$298	\$255	16.9%
Monthly Vehicle Mile	0	94	-100.0%	65	154	-57.8%
New Riders This Month	0	3	-100.0%	1.4	2.1	-33.3%
Cost per Ride	N/A	\$1.13	N/A	\$10.07	\$3.94	155.6%
Cost per Mile	N/A	\$1.34	N/A	\$4.59	\$1.66	176.5%
Miles per Ride	N/A	0.8	N/A	2.2	2.4	-8.3%
Multnomah Co. ADS Premium						
Monthly Rides	0	6	-100.0%	2	14	-85.7%
Monthly Cost	\$0	\$81	-100.0%	\$55	\$38	44.7%
Monthly Vehicle Mile	0	73	-100.0%	15	31	-51.6%
New Riders This Month	0	3	-100.0%	0.6	0.9	-33.3%
Cost per Ride	N/A	\$13.49	N/A	\$24.33	\$2.76	781.5%
Cost per Mile	N/A	\$1.11	N/A	\$3.75	\$1.23	204.9%
Miles per Ride	N/A	12.2	N/A	6.5	2.2	195.5%
STF Discretionary						
Monthly Rides	230	417	-44.8%	355	543	-34.6%
Monthly Cost	\$5,289	\$10,402	-49.2%	\$8,087	\$10,298	-21.5%
Monthly Vehicle Mile	851	1,473	-42.2%	1,158	1,976	-41.4%
New Riders This Month	39	99	-60.6%	26.4	48.0	-45.0%
Cost per Ride	\$22.96	\$24.94	-7.9%	\$22.76	\$18.96	20.0%
Cost per Mile	\$6.21	\$7.06	-12.0%	\$6.99	\$5.21	34.2%
Miles per Ride	3.7	3.5	5.7%	3.3	3.6	-8.3%
STF Service						
Monthly Rides	538	679	-20.8%	594	532	11.7%
Monthly Cost	\$12,342	\$15,518	-20.5%	\$10,766	\$15,863	-32.1%
Monthly Vehicle Mile	1,987	2,207	-10.0%	1,938	1,954	-0.8%
New Riders This Month	92	127	-27.6%	35.0	40.3	-13.2%
Cost per Ride	\$22.96	\$22.85	0.5%	\$18.13	\$29.82	-39.2%
Cost per Mile	\$6.21	\$7.03	-11.7%	\$5.56	\$8.12	-31.5%
Miles per Ride	3.7	3.3	12.1%	3.3	3.7	-10.8%
TriMet Service						
Monthly Rides	2,198	2,360	-6.9%	2,474	2,447	1.1%
Monthly Cost	\$2,151	\$5,642	-61.9%	\$6,254	\$5,507	13.6%
Monthly Vehicle Mile	3,908	5,054	-22.7%	4,804	5,250	-8.5%
New Riders This Month	55	81	-32.1%	22.2	27.5	-19.3%
Cost per Ride	\$0.98	\$2.39	-59.0%	\$2.53	\$2.25	12.4%
Cost per Mile	\$0.55	\$1.12	-50.9%	\$1.30	\$1.05	23.8%
Miles per Ride	1.8	2.1	-14.3%	1.9	2.1	-9.5%
Veterans Volunteers						
Monthly Rides	223	151	47.7%	191	161	18.6%
Monthly Cost	\$1,263	\$932	35.5%	\$1,255	\$962	30.5%
Monthly Vehicle Mile	2,075	1,576	31.7%	1,944	1,628	19.4%
New Riders This Month	41	37	10.8%	14.2	12.9	10.1%
Cost per Ride	\$5.66	\$6.17	-8.3%	\$6.58	\$5.99	9.8%
Cost per Mile	\$0.61	\$0.59	3.4%	\$0.65	\$0.59	10.2%
Miles per Ride	9.3	10.4	-10.6%	10.2	10.1	1.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
David's Harp - STF Service						
Monthly Rides	178	302	-41.1%	220	238	-7.6%
Monthly Cost	\$716	\$1,581	-54.7%	\$1,153	\$1,718	-32.9%
Monthly Vehicle Mile	234	322	-27.3%	282	312	-9.6%
New Riders This Month	55	49	12.2%	6.3	5.8	8.6%
Cost per Ride	\$4.02	\$5.24	-23.3%	\$5.23	\$7.23	-27.7%
Cost per Mile	\$3.06	\$4.91	-37.7%	\$4.09	\$5.50	-25.6%
Miles per Ride	1.3	1.1	18.2%	1.3	1.3	0.0%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	119	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$9,354	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	766	-100.0%
New Riders This Month	0	0	N/A	0.0	16.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$78.55	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.21	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.4	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	0	N/A	0	267	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,380	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	885	-100.0%
New Riders This Month	0	0	N/A	0.0	45.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$8.90	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.69	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.3	N/A
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	433	598	-27.6%	516	470	9.8%
Monthly Cost	\$3,755	\$3,813	-1.5%	\$3,614	\$2,977	21.4%
Monthly Vehicle Mile	3,784	4,111	-8.0%	3,863	2,924	32.1%
New Riders This Month	21	22	-4.5%	2.6	19.0	-86.3%
Cost per Ride	\$8.67	\$6.38	35.9%	\$7.00	\$6.34	10.4%
Cost per Mile	\$0.99	\$0.93	6.5%	\$0.94	\$1.02	-7.8%
Miles per Ride	8.7	6.9	26.1%	7.5	6.2	21.0%
Urban League - N/NE Shuttle						
Monthly Rides	342	0	N/A	130	331	-60.7%
Monthly Cost	\$3,186	\$0	N/A	\$2,434	\$4,021	-39.5%
Monthly Vehicle Mile	1,089	0	N/A	487	929	-47.6%
New Riders This Month	29	0	N/A	5.4	4.1	31.7%
Cost per Ride	\$9.32	N/A	N/A	\$18.67	\$12.15	53.7%
Cost per Mile	\$2.93	N/A	N/A	\$4.99	\$4.33	15.2%
Miles per Ride	3.2	N/A	N/A	3.7	2.8	32.1%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	7	9	-22.2%	26	10	160.0%
Monthly Cost	\$280	\$130	115.4%	\$379	\$297	27.6%
Monthly Vehicle Mile	49	45	8.9%	77	24	220.8%
New Riders This Month	1	4	-75.0%	1.1	0.5	120.0%
Cost per Ride	\$40.04	\$14.46	176.9%	\$14.72	\$31.30	-53.0%
Cost per Mile	\$5.72	\$2.89	97.9%	\$4.94	\$12.35	-60.0%
Miles per Ride	7.0	5.0	40.0%	3.0	2.5	20.0%
Gateway Shuttle						
Monthly Rides	130	167	-22.2%	155	161	-3.7%
Monthly Cost	\$1,134	\$953	19.0%	\$841	\$866	-2.9%
Monthly Vehicle Mile	162	199	-18.6%	200	221	-9.5%
New Riders This Month	26	32	-18.8%	4.7	5.6	-16.1%
Cost per Ride	\$8.72	\$5.71	52.7%	\$5.44	\$5.37	1.3%
Cost per Mile	\$7.00	\$4.79	46.1%	\$4.20	\$3.92	7.1%
Miles per Ride	1.2	1.2	0.0%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	648	568	14.1%	510	548	-6.9%
Monthly Cost	\$6,836	\$7,156	-4.5%	\$6,208	\$6,333	-2.0%
Monthly Vehicle Mile	1,864	2,172	-14.2%	1,531	1,566	-2.2%
New Riders This Month	88	87	1.1%	15.8	13.1	20.6%
Cost per Ride	\$10.55	\$12.60	-16.3%	\$12.16	\$11.56	5.2%
Cost per Mile	\$3.67	\$3.29	11.6%	\$4.06	\$4.05	0.2%
Miles per Ride	2.9	3.8	-23.7%	3.0	2.9	3.4%
Multnomah Co. ADS Premium						
Monthly Rides	0	5	-100.0%	2	0	N/A
Monthly Cost	\$0	\$32	-100.0%	\$10	\$3	233.3%
Monthly Vehicle Mile	0	150	-100.0%	36	13	176.9%
New Riders This Month	0	1	-100.0%	0.3	0.1	200.0%
Cost per Ride	N/A	\$6.35	N/A	\$4.76	\$6.35	-25.0%
Cost per Mile	N/A	\$0.21	N/A	\$0.27	\$0.21	28.6%
Miles per Ride	N/A	30.0	N/A	17.9	30.0	-40.3%
N/NE Shuttle						
Monthly Ride	1,236	767	61.1%	1,001	744	34.5%
Monthly Cost	\$33,070	\$21,748	52.1%	\$33,131	\$17,217	92.4%
Monthly Vehicle Mile	6,244	2,490	150.8%	4,117	2,608	57.9%
New Riders This Month	215	141	52.5%	53.4	45.6	17.1%
Cost per Ride	\$26.76	\$28.35	-5.6%	\$33.10	\$23.15	43.0%
Cost per Mile	\$5.30	\$8.73	-39.3%	\$8.05	\$6.60	22.0%
Miles per Ride	5.1	3.2	59.4%	4.1	3.5	17.1%
STF Service						
Monthly Ride	243	676	-64.1%	460	686	-32.9%
Monthly Cost	\$11,230	\$16,854	-33.4%	\$10,011	\$17,419	-42.5%
Monthly Vehicle Mile	683	3,651	-81.3%	2,616	3,944	-33.7%
New Riders This Month	56	182	-69.2%	35.5	57.6	-38.4%
Cost per Ride	\$46.21	\$24.93	85.4%	\$21.78	\$25.38	-14.2%
Cost per Mile	\$16.44	\$4.62	255.8%	\$3.83	\$4.42	-13.3%
Miles per Ride	2.8	5.4	-48.1%	5.7	5.7	0.0%
TriMet Service						
Monthly Ride	736	656	12.2%	611	773	-21.0%
Monthly Cost	\$5,788	\$7,367	-21.4%	\$7,463	\$8,091	-7.8%
Monthly Vehicle Mile	3,640	3,473	4.8%	3,091	4,234	-27.0%
New Riders This Month	130	127	2.4%	40.2	44.0	-8.6%
Cost per Ride	\$7.86	\$11.23	-30.0%	\$12.22	\$10.46	16.8%
Cost per Mile	\$1.59	\$2.12	-25.0%	\$2.41	\$1.91	26.2%
Miles per Ride	4.9	5.3	-7.5%	5.1	5.5	-7.3%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	311	419	-25.8%	308	354	-13.0%
Monthly Cost	\$8,328	\$8,750	-4.8%	\$9,397	\$5,395	74.2%
Monthly Vehicle Mile	1,480	931	59.0%	1,235	861	43.4%
New Riders This Month	68	102	-33.3%	32.8	23.6	39.0%
Cost per Ride	\$26.78	\$20.88	28.3%	\$30.54	\$15.23	100.5%
Cost per Mile	\$5.63	\$9.40	-40.1%	\$7.61	\$6.27	21.4%
Miles per Ride	4.8	2.2	118.2%	4.0	2.4	66.7%
SW Shuttle Service						
Monthly Rides	164	81	102.5%	101	75	34.7%
Monthly Cost	\$1,914	\$1,121	70.7%	\$1,678	\$1,773	-5.4%
Monthly Vehicle Mile	340	119	185.7%	198	141	40.4%
New Riders This Month	31	10	210.0%	7.5	2.2	240.9%
Cost per Rider	\$11.67	\$13.84	-15.7%	\$16.61	\$23.61	-29.6%
Cost per Mile	\$5.63	\$9.42	-40.2%	\$8.48	\$12.55	-32.4%
Miles per Ride	2.1	1.5	40.0%	2.0	1.9	5.3%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	63	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$276	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	51	-100.0%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.41	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	219	-100.0%	67	110	-39.1%
Monthly Cost	\$0	\$569	-100.0%	\$303	\$480	-36.9%
Monthly Vehicle Mile	0	158	-100.0%	35	82	-57.3%
New Riders This Month	0	1	-100.0%	0.0	0.3	-100.0%
Cost per Ride	N/A	\$2.60	N/A	\$4.53	\$4.36	3.9%
Cost per Mile	N/A	\$3.60	N/A	\$8.63	\$5.86	47.3%
Miles per Ride	N/A	0.7	N/A	0.5	0.7	-28.6%
Multnomah Co. ADS Premium						
Monthly Rides	2	0	N/A	1	1.8	-50.0%
Monthly Cost	\$13	\$0	N/A	\$5	\$11	-54.5%
Monthly Vehicle Mile	18	0	N/A	6	12	-50.0%
New Riders This Month	1	0	N/A	0.5	0.5	0.0%
Cost per Ride	\$6.35	N/A	N/A	\$6.35	\$6.05	5.0%
Cost per Mile	\$0.71	N/A	N/A	\$0.82	\$0.89	-7.9%
Miles per Ride	9.0	N/A	N/A	7.8	6.8	14.7%
STF Discretionary						
Monthly Rides	714	683	4.5%	638	594	7.4%
Monthly Cost	\$12,860	\$13,624	-5.6%	\$12,230	\$14,352	-14.8%
Monthly Vehicle Mile	2,203	2,773	-20.6%	2,034	2,316	-12.2%
New Riders This Month	91	99	-8.1%	28.9	32.4	-10.8%
Cost per Ride	\$18.01	\$19.95	-9.7%	\$19.16	\$24.16	-20.7%
Cost per Mile	\$5.84	\$4.91	18.9%	\$6.01	\$6.20	-3.1%
Miles per Ride	3.1	4.1	-24.4%	3.2	3.9	-17.9%
STF Service						
Monthly Rides	497	456	9.0%	427	411	3.9%
Monthly Cost	\$9,260	\$10,100	-8.3%	\$8,804	\$10,742	-18.0%
Monthly Vehicle Mile	1,368	1,606	-14.8%	1,484	1,720	-13.7%
New Riders This Month	72	62	16.1%	24.5	27.7	-11.6%
Cost per Ride	\$18.63	\$22.15	-15.9%	\$20.61	\$26.13	-21.1%
Cost per Mile	\$6.77	\$6.29	7.6%	\$5.93	\$6.24	-5.0%
Miles per Ride	2.8	3.5	-20.0%	3.5	4.2	-16.7%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	0	0	N/A	1.0	0.3	233.3%
Monthly Cost	\$0	\$0	N/A	\$76	\$52	46.2%
Monthly Vehicle Mile	0	0	N/A	10	2	400.0%
New Riders This Month	0	0	N/A	0.7	0.2	250.0%
Cost per Ride	N/A	N/A	N/A	\$76.37	\$156.47	-51.2%
Cost per Mile	N/A	N/A	N/A	\$8.04	\$22.35	-64.0%
Miles per Ride	N/A	N/A	N/A	9.5	7.0	35.7%
STF Service						
Monthly Ride	248	247	0.4%	226	456	-50.0%
Monthly Cost	\$8,734	\$11,125	-21.5%	\$9,742	\$17,480	-44.3%
Monthly Vehicle Mile	1,189	1,332	-10.7%	1,420	3,282	-56.7%
New Riders This Month	90	65	38.5%	41	77	-46.8%
Cost per Ride	\$35.22	\$45.04	-21.8%	\$43.04	\$38.30	12.4%
Cost per Mile	\$7.35	\$8.35	-12.0%	\$6.86	\$5.33	28.7%
Miles per Ride	4.8	5.4	-11.1%	6.3	7.2	-12.5%
Title XIX Non Medical						
Monthly Ride	0	0	N/A	0.7	0.3	133.3%
Monthly Cost	\$0	\$0	N/A	\$37	\$31	19.4%
Monthly Vehicle Mile	0	0	N/A	5	4	25.0%
New Riders This Month	0	0	N/A	0.5	0.3	66.7%
Cost per Ride	N/A	N/A	N/A	\$55.47	\$93.39	-40.6%
Cost per Mile	N/A	N/A	N/A	\$7.40	\$8.49	-12.8%
Miles per Ride	N/A	N/A	N/A	7.5	11.0	-31.8%
Downtown RideAbout						
Monthly Ride	241	304	-20.7%	193	80	141.1%
Monthly Cost	\$2,228	\$2,801	-20.5%	\$2,688	\$912	194.7%
Monthly Vehicle Mile	178	170	4.7%	135	59	128.8%
New Riders This Month	36	11	227.3%	10	2	400.0%
Cost per Ride	\$9.24	\$9.21	0.3%	\$13.96	\$11.41	22.3%
Cost per Mile	\$12.51	\$16.48	-24.1%	\$19.98	\$15.49	29.0%
Miles per Ride	0.7	0.6	16.7%	0.7	0.7	0.0%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	142	78	82.1%	115	71	62.0%
Monthly Cost	\$4,675	\$2,470	89.3%	\$4,033	\$1,930	109.0%
Monthly Vehicle Mile	1,055	637	65.6%	880	483	82.2%
New Riders This Month	19	17	11.8%	5	4	25.0%
Cost per Ride	\$32.92	\$31.67	3.9%	\$35.09	\$27.35	28.3%
Cost per Mile	\$4.43	\$3.88	14.2%	\$4.58	\$4.00	14.5%
Miles per Ride	7.4	8.2	-9.8%	7.7	6.8	13.2%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	447	458	-2.4%	509	572	-11.0%
Monthly Cost	\$7,893	\$12,962	-39.1%	\$9,668	\$14,102	-31.4%
Monthly Vehicle Mile	2,874	3,023	-4.9%	2,832	2,989	-5.3%
New Riders This Month	67	63	6.3%	21	29	-27.6%
Cost per Ride	\$17.66	\$28.30	-37.6%	\$18.98	\$24.65	-23.0%
Cost per Mile	\$2.75	\$4.29	-35.9%	\$3.41	\$4.72	-27.8%
Miles per Ride	6.4	6.6	-3.0%	5.6	5.2	7.7%
Title XIX Non Medical						
Monthly Rides	20	2	900.0%	12.9	0.3	4200.0%
Monthly Cost	\$750	\$64	1071.9%	\$367	\$54	579.6%
Monthly Vehicle Mile	147	20	635.0%	109	3	3533.3%
New Riders This Month	3	2	50.0%	2.1	0.3	600.0%
Cost per Ride	\$37.51	\$31.87	17.7%	\$28.39	\$161.10	-82.4%
Cost per Mile	\$5.10	\$3.19	60.1%	\$3.38	\$21.48	-84.3%
Miles per Ride	7.4	10.0	-26.5%	8.4	7.5	12.0%
Veterans Volunteers						
Monthly Rides	173	210	-17.6%	178	187	-4.8%
Monthly Cost	\$1,538	\$1,783	-13.7%	\$1,704	\$1,703	0.1%
Monthly Vehicle Mile	2,406	2,924	-17.7%	2,608	2,802	-6.9%
New Riders This Month	19	29	-34.5%	6	5	20.0%
Cost per Ride	\$8.89	\$8.49	4.7%	\$0.65	\$9.09	5.3%
Cost per Mile	\$0.64	\$0.61	4.8%	\$9.57	\$0.61	6.6%
Miles per Ride	13.9	13.9	-0.1%	14.6	15.0	-2.7%
Wa Co DAVS						
Monthly Rides	1	3	-66.7%	3	2	50.0%
Monthly Cost	\$88	\$145	-39.3%	\$104	\$68	52.9%
Monthly Vehicle Mile	13	27	-51.9%	23	14	64.3%
New Riders This Month	1	1	0.0%	0.6	0.3	100.0%
Cost per Ride	\$88.18	\$48.27	82.7%	\$34.78	\$34.20	1.7%
Cost per Mile	\$6.78	\$5.36	26.5%	\$4.64	\$5.07	-8.5%
Miles per Ride	13.0	9.0	44.4%	7.5	6.8	10.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	662	-100.0%	0	700	-100.0%
Monthly Cost	\$0	\$3,274	-100.0%	\$0	\$3,054	-100.0%
Monthly Vehicle Mile	0	885	-100.0%	0	1,232	-100.0%
New Riders This Month	0	147	-100.0%	0.0	12.3	-100.0%
Cost per Ride	N/A	\$4.95	N/A	N/A	\$4.36	N/A
Cost per Mile	N/A	\$3.70	N/A	N/A	\$2.48	N/A
Miles per Ride	N/A	1.3	N/A	N/A	1.8	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	248	-100.0%	61	104	-41.3%
Monthly Cost	\$0	\$4,218	-100.0%	\$1,028	\$1,424	-27.8%
Monthly Vehicle Mile	0	1,548	-100.0%	470	727	-35.4%
New Riders This Month	0	63	-100.0%	10.3	19.5	-47.2%
Cost per Ride	N/A	\$17.01	N/A	\$16.73	\$13.68	22.3%
Cost per Mile	N/A	\$2.72	N/A	\$2.18	\$1.96	11.2%
Miles per Ride	N/A	6.2	N/A	7.7	7.0	10.0%
Edwards Center-(Clack., Wash.)						
Monthly Rides	991	1,172	-15.4%	1,196	1,215	-1.6%
Monthly Cost	\$1,986	\$2,622	-24.3%	\$1,996	\$3,566	-44.0%
Monthly Vehicle Mile	882	1,418	-37.8%	958	1,814	-47.2%
New Riders This Month	81	88	-8.0%	6.8	7.3	-6.8%
Cost per Ride	\$2.00	\$2.24	-10.7%	\$1.67	\$2.93	-43.0%
Cost per Mile	\$2.25	\$1.85	21.6%	\$2.08	\$1.97	5.6%
Miles per Ride	0.9	1.2	-25.0%	0.8	1.5	-46.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	686	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$755	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	453	-100.0%
New Rider This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$1.10	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
Providence Elderplace						
Monthly Rides	10,843	9,720	11.6%	10,099	9,334	8.2%
Monthly Cost	\$280,698	\$255,954	9.7%	\$272,678	\$255,363	6.8%
Monthly Vehicle Mile	31,234	29,014	7.7%	31,111	46,278	-32.8%
New Riders This Month	1,454	1,364	6.6%	158.0	143.9	9.8%
Cost per Ride	\$25.89	\$26.33	-1.7%	\$27.00	\$27.36	-1.3%
Cost per Mile	\$8.99	\$8.82	1.9%	\$8.76	\$5.52	58.7%
Miles per Ride	2.9	3.0	-3.3%	3.1	5.0	-38.0%
Tualatin Valley Workshop						
Monthly Rides	0	88	-100.0%	19	221	-91.4%
Monthly Cost	\$0	\$1,092	-100.0%	\$162	\$2,073	-92.2%
Monthly Vehicle Mile	0	554	-100.0%	111	1,073	-89.7%
New Riders This Month	0	37	-100.0%	0.0	3.1	-100.0%
Cost per Ride	N/A	\$12.41	N/A	\$8.37	\$9.40	-11.0%
Cost per Mile	N/A	\$1.97	N/A	\$1.45	\$1.93	-24.9%
Miles per Ride	N/A	6.3	N/A	5.8	4.9	18.4%
West Linn						
Monthly Ride	0	58	-100.0%	0	81	-100.0%
Monthly Cost	\$0	\$333	-100.0%	\$0	\$320	-100.0%
Monthly Vehicle Mile	0	173	-100.0%	0	132	-100.0%
New Riders This Month	0	4	-100.0%	0.0	1.1	-100.0%
Cost per Ride	N/A	\$5.74	N/A	N/A	\$3.95	N/A
Cost per Mile	N/A	\$1.92	N/A	N/A	\$2.41	N/A
Miles per Ride	N/A	3.0	N/A	N/A	1.6	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jul 2019	Jul 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,026	5,130	17.5%	6,101	4,766	28.0%
Monthly Cost	\$53,730	\$51,123	5.1%	\$53,947	\$41,520	29.9%
Monthly Vehicle Miles	17,449	16,073	8.6%	17,564	13,814	27.1%
On-Time Performance	99.5%	99.7%	-0.1%	99.5%	99.9%	-0.4%
Cost per Ride	\$8.92	\$9.97	-10.5%	\$8.84	\$8.71	1.5%
Cost per Mile	\$3.08	\$3.18	-3.1%	\$3.07	\$3.01	2.0%
Miles per Roadcall	69,797	16,073	334.2%	17,564	13,814	27.2%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,314	1,228	7.0%	1,321	1,439	-8.2%
Monthly Cost	\$30,479	\$29,238	4.2%	\$30,583	\$28,692	6.6%
Monthly Vehicle Miles	5,536	6,240	-11.3%	5,477	5,656	-3.2%
On-Time Performance	91.4%	94.0%	-2.6%	91.1%	99.4%	-8.3%
Cost per Ride	\$23.20	\$23.81	-2.6%	\$23.15	\$19.94	16.1%
Cost per Mile	\$5.51	\$4.69	17.5%	\$5.58	\$5.07	10.1%
Miles per Roadcall	33,214	6,240	432.3%	5,477	5,656	-3.2%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,669	7,674	-0.1%	7,668	7,545	1.6%
Monthly Cost	\$55,515	\$55,353	0.3%	\$55,529	\$52,391	6.0%
Monthly Vehicle Miles	21,795	21,543	1.2%	21,816	21,822	0.0%
On-Time Performance	95.4%	95.0%	0.4%	95.5%	96.7%	-1.2%
Cost per Ride	\$7.24	\$7.21	0.4%	\$7.24	\$6.94	4.3%
Cost per Mile	\$2.55	\$2.57	-0.8%	\$2.55	\$2.40	6.3%
Miles per Roadcall	52,309	21,543	142.8%	21,816	21,822	0.0%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,000	9,512	-5.4%	8,958	9,583	-6.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,489	21,790	3.2%	22,547	21,955	2.7%
On-Time Performance	97.4%	96.4%	1.0%	97.4%	97.0%	0.4%
Cost per Ride	\$7.22	\$6.83	5.7%	\$7.26	\$6.78	7.1%
Cost per Mile	\$2.89	\$2.98	-3.0%	\$2.88	\$2.96	-2.7%
Miles per Roadcall	67,468	21,790	209.6%	22,547	21,955	2.7%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,270	1,266	0.3%	1,271	1,253	1.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,205	6,805	5.9%	7,239	7,185	0.8%
On-Time Performance	94.4%	94.8%	-0.4%	94.4%	95.4%	-1.0%
Cost per Ride	\$15.74	\$15.80	-0.4%	\$15.74	\$15.96	-1.4%
Cost per Mile	\$2.78	\$2.94	-5.4%	\$2.76	\$2.78	-0.7%
Miles per Roadcall	7,205	6,805	5.9%	7,239	7,185	0.7%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,647	22,816	3.6%	23,716	20,958	13.2%
Monthly Cost	\$360,491	\$336,464	7.1%	\$362,493	\$334,748	8.3%
Monthly Vehicle Miles	46,837	50,999	-8.2%	46,491	46,974	-1.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.24	\$14.75	3.3%	\$15.28	\$15.97	-4.3%
Cost per Mile	\$7.70	\$6.60	16.7%	\$7.80	\$7.13	9.4%
Miles per Roadcall	46,837	50,999	-8.2%	46,491	46,974	-1.0%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,426	1,586	-10.1%	1,413	1,781	-20.7%
Monthly Cost	\$63,620	\$59,376	7.1%	\$63,974	\$89,354	-28.4%
Monthly Vehicle Miles	5,495	5,746	-4.4%	5,474	5,950	-8.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$44.61	\$37.44	19.2%	\$45.28	\$50.18	-9.8%
Cost per Mile	\$11.58	\$10.33	12.1%	\$11.69	\$15.02	-22.2%
Miles per Roadcall	5,495	5,746	-4.4%	5,474	5,950	-8.0%

RideWise Performance Report - July 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	64	3,328	\$110,888.96		
One-on-one travel training general trips	10	29	1,508	\$50,246.56		
Subtotal	18	93	4,836	\$161,135.52		
Group travel training						
Group travel training with schools	0		0	\$0.00		
Group travel training general	30		110	\$3,650.54		
Riders Club participants	27					
Subtotal	57		110	\$3,650.54		
Total	75	93	4,946	\$164,786.06		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					
Transitional staff support and pass plan	3	8	1	2	72	48
Total	3	8	1	2	72	48
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$48,951.71					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	52.75					
Value of volunteer hours monthly	\$1,302.40					
Value of transitional staff hours monthly	\$1,414.08					

RideWise Performance Report - YTD 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	34	252	13,104	\$436,625.28		
One-on-one travel training general trips	36	118	6,136	\$204,451.52		
Subtotal	70	370	19,240	\$641,076.80		
Group travel training with schools	0	0	-	\$0.00		
Group travel training general	83	0	303	\$10,099.83		
Riders Club participants	93	0				
Subtotal	176	0	303	\$10,099.83		
Total	246	370	19,543	\$651,176.63		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0	0	0	0	0	0
Transitional staff support only	1	0	0	0	0	0
Transitional staff support and pass plan	76		0	0	1,800	804
Total	77	0	0	0	1,800	804
Ride Connection RideWise YTD costs:						
RideWise RC program YTD cost	\$149,922.11					
Total trainer hours YTD	2253.1					
Ride Ambassador hours YTD	91.25					
Value of volunteer hours YTD	\$2,252.96					
Value of transitional staff hours YTD	\$23,685.84					