

December 16, 2021



Welcome and Agenda

1:00-1:20pm: Welcome and introductions (20 minutes)

1:20-1:30pm: Meeting overview (10 minutes)

1:30-1:35pm: Safety and Security update(5 minutes)

1:35-1:45pm: Board overview on Safety Ordinance (10 minutes)

1:45-1:55pm: Training Survey Results (10 minutes)

1:55-2:10pm: Request for Proposal Scope of work (15 minutes)

2:10-2:20: Community Feedback (10 minutes)

2:20-2:30pm: Closing remarks and next steps (10 minutes)

Goal: Examine the results of the training survey and incorporate the information into the Request For Proposal (RFP) Scope of Work.



Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at <u>reimagine publics afety@trimet.org</u>



ORDINANCE 364

Amending TMC Chapter 28 and 29

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- 1. Prohibits police from conducting fare inspection
 - Permits General Manager to authorize police to fare inspect for security reasons with Board updates.



- 2. Creates offense of propelling bodily fluids on TriMet personnel
 - Offenders eligible for long-term exclusions



3. Allows TriMet personnel to address non-criminal behavior that would otherwise require police presence



- 4. Updates Terminology
 - Removes outdated references to Mobile Ticketing App
 - Consistent Reference to Enforcement Officers
 - Gender neutral terminology



- 1. Prohibits police from conducting fare inspection
- 2. Creates offense of propelling bodily fluids on TriMet personnel
- 3. Allows TriMet personnel to address noncriminal behavior that would otherwise require police presence
- 4. Terminology updates



Reimagine Area of Focus: Training

Training

1.3 Partner with community-based organizations on the development and provision In progress of training through micro grants and direct contracts

- Review survey responses
- Capture Committee feedback
- Next Steps



Community identified Training Categories

- 1. Training in Anti-racism, and anti-stigma *
- 2. Training on De-escalation techniques and approaches
- 3. Training in cultural competency / cultural humility
- 4. Training on Implicit Bias
- 5. Training on supporting riders with disabilities
- 6. Training on supporting youth and seniors on the system
- 7. Training on Trauma informed care *
- 8. Training on Diversity and Culture(s)
- 9. Training on community history, events, social structures *
- 10. Training concepts of racial identity, bias, privilege, and prejudice *
- 11. Training on supporting riders with mental or behavioral health challenges
- 12. Training on resource referral on where resources for those experiencing significant poverty, homelessness, or mental health issues *
- 13. Civil Rights

*5 Areas in need of curriculum

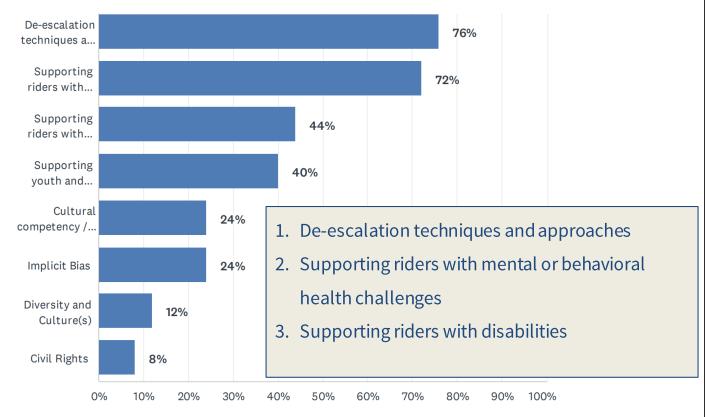


Training Survey Results

- Reimagining Public Safety Advisory
 Committee
- Committee on Accessible Transit (CAT)
- Transit Equity Advisory Committee (TEAC)

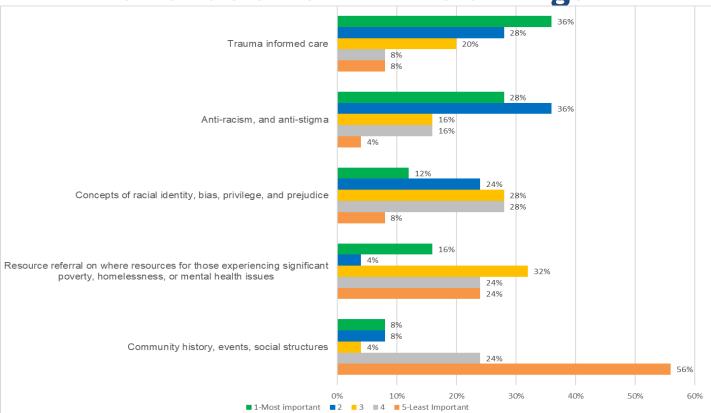


Existing areas of training



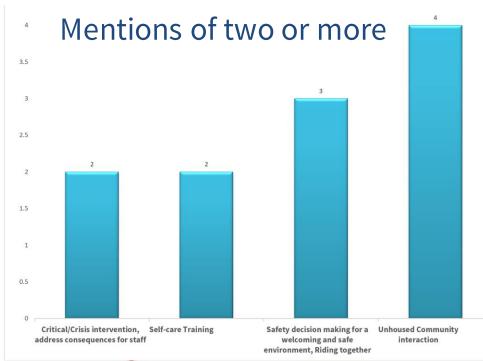


Prioritization of New trainings





Additional topics suggested



Identified Activities

- Tour CCTV control room, understand how staff makes safety decisions
- Ride along
- How to ride and transit options

Sub-training elements

- NARCAN training
- Situational awareness
- Climate Change
- Harm reduction



Suggested local training partners

- American Red Cross
- ARC for Intellectual Disability Training
- Clackamas Service Center
- Critical Resistance
- Disability Rights Oregon
- DOJ trainings with it's reporting system
- Don't Shoot PDX
- End of the Oregon Trail
 Interpretive Center
- iHollaback
- IRCO
- Latino Network
- Licensed Clinical Social Worker (LCSW) trainings

- LifeWorksNW
- Luna Jimenez Institute for Social Transformation
- NAMI Oregon
- OPAL, BRU and YEJA
- Oregon Brain Injury Association
- Oregon Commission for the Blind
- Oregon Psychological Association
- Outside In
- Portillo Consulting, International
- The Urban League of Portland
- TIC trainer, Celeste Goulding
- Trauma Informed Oregon
- Walidah Imarisha



General Comments

- 1. Action oriented trainings
- 2. All topics above are very needed.
- 3. Comprehensive trauma informed care trainings.
- 4. Cultural competency / cultural humility trainings
- 5. Current operator de-escalation skills are not adequate.
- 6. Difficult to answer, there is so much cross over.
- 7. Found prioritizing the answers to be tough, especially 2 and 3. Felt everything is important.
- 8. Many front line workers have had a few trainings in diversity and anti-racism...deescalation skills are a major need right now, particularly for the bus drivers.
- 9. Pre-Covid, seniors attended driver trainings to talk with drivers about riding fixed route. Bring this program back.
- 10. These three groups (Youth, Seniors and People with Mental Heath challenges) face the greatest safety challenges and also encompass many other intersectionalities.





Community Training Grants RFP



Training Grants Thoughts

- 8 to 15 grants
- Budget range \$5 to \$10K
- Specifications & requirements aligned with TriMet training standards



Training: Category 1

1. Rider Support Training for specific groups

- 5 categories
 - Youth
 - Seniors
 - Individuals Experiencing a Mental Health Crisis
 - Individuals who may be experiencing homelessness or houseless rider support
 - Rider Support for English Language Learners (ELL)



Training: Category 2

3 Enhanced Rider Support Trainings

- Community informed De-escalation training
- Community informed Trauma Informed Care
 Training
- Community informed Resource referral approaches



Training: Category 3

3 awards: Enhanced, Community informed Diversity, Equity and Inclusion Training

- Training concepts of racial identity, privilege, and prejudice
- Training concepts on anti-racism, and anti-stigma
- Training on cultural competency, cultural humility, and implicit bias & explicit bias



Training Scope requirements

- Curriculum plan
 - Meets the awareness and learning goal of the identified training area
- Engaging interactions,
 - Training includes questions, activities, and simulations as necessary
- Localized and sustainable trainings
 - Format can be supported and maintained
- Overview and description of approach
 - Capacity to be integrated into TriMet's LMS/ ELearning Platform
- Successful training delivery
 - Provide training materials and any related content
- Product and integration into TriMet's LMS/ ELearning Platform
 - Collaborate with TriMet personnel to ensure proper training documentation



Next Steps & Questions

- November –review survey responses, and feedback, and integrate into draft RFP and areas of focus
- December complete draft framework for RFP
- January Committee review final RFP language for new training partners & resources
 - Share final RFP with Committee members
- January Launch RFP
- March review and score proposals

3- volunteers * from non-applying organizations



Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.



General Information

- Customer Service 503-238-7433 (503-238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at <u>Comments@trimet.org</u>
- Comments for Reimagine Public Safety Committee
 reimaginepublicsafety@trimet.org or voicemail 503-962-7686



Year 1 Committee activities

January	February	March	April	May	June
1.3 Community Training grants	RFP posted and available	RFP Submissions Scored and awarded*	Training integrated into TriMet LMS	Training integrated into TriMet LMS	Training integrated into TriMet LMS completed*
3.1 Crisis Intervention Team	Crisis Intervention Model Review	Crisis Intervention Model discussion	Crisis Intervention Model RFP completion	Crisis Team RFP Launch	Crisis Team RFP scored and awarded*
		6.5 Rider's Club Survey review	Rider's Club Survey Update	Finalize Rider's Club Survey	Rider's Club Survey launched*
			6.4 Safety and security Report overview	Safety and security Report Element discussion	Draft Safety and Security Report Reviewed*
					5.6 Stop & Stations Ranking and Assessment tool review



Next steps

- Consortium updates on projects shaping the Reimagine Public Safety conversation locally and nationally.
- Introduction to Crisis Team models
- Committee review final RFP language for new training partners & resources
- RFP Launch



Questions?

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trimet.org/publicsafety

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