# **Service Planning**

### TriMet Board of Directors January 27, 2016



### **Annual Planning Cycle**

Ē





### **TriMet's Missions, Duties & Expectations**



#### Missions

- Fight congestion
- Mobility for people with limited options
- Bring employees to work
- Shape the region

#### **Duties**

- Financial responsibility
- Service quality & Safety

#### **Expectations**

Achieve 2.1% Average Annual Service Growth



### **The Future of Transit Service Enhancement Plan**



# **Status:** Westside: Southwest: Eastside:

Southeast:

Service Started Completed **Revised Vision** Phase North/Central: Revised Vision Phase **Draft Vision** 



### **Service Guidelines Framework**

- TriMet Board sets policy direction
  - Equity
  - Demand
  - Productivity
  - Connections
  - Growth & Future Vision
  - Safety
- Priority considerations drive service planning decisions
- Annual Service Plan reflects Guidelines



### **Service Planning**





### **FY2017 Special Considerations**

- Payroll Tax Increment phased implementation
  - New resources 2<sup>nd</sup> Quarter FY2017
- Moving to twice annual service updates (Fall and Spring)
- Growth of bus fleet will lag







### **FY2017 Budget Implications**

- ~\$6.2m = 3.2% service increase:
  - Capacity
  - Reliability
  - Upgrades to existing service
  - Establish new service
- Bus purchases increment in capital budget



### **Plan Allocations – First Pass**





### **Possible FY2017 Improvement Examples**



#### Enhancements

10 total routes

#### Reliability

- 35 total under consideration
- 11 addressed in FY2017

#### Capacity

- 25 total under consideration
- 8 addressed in FY2017

#### Humane Schedules

- Incremental adjustments
- Community Connectors (pass through)
  - Grove Link (continued)
  - Tualatin Shuttle (continued)
  - North Hillsboro (new)



# **Policy Crosswalk**

### • Equity

- Initial equity information developed before scenarios to inform planning
- Equity Analysis/Title VI review
- New tools for assessing impacts of all changes
- Substantial added service in East Portland
  - Line 71
  - Line 21
  - Line 87



- Demand
  - One quarter of new service directed directly at demand (capacity)
  - Enhancements also respond to demand by improving service or pioneering service in areas not previously served



- Productivity
  - All proposed additions meet or exceed TriMet's minimum threshold for expected rides per hour
  - Capacity investments on very high productivity lines



- Connections
  - More than half of the service expansion budget is dedicated to enhancements that improve connections
  - Tualatin-Sherwood
  - North Hillsboro Shuttle
  - Columbia Corridor more frequency
  - More to come as SEPs roll out



- Connections
  - More than half of the service expansion budget is dedicated to enhancements that improve connections
  - Tualatin-Sherwood
  - North Hillsboro Shuttle
  - Columbia Corridor more frequency
  - More to come as SEPs roll out



### **Distribution of FY16-17 Service Improvements**



### **Distribution of Service Enhancements Prior to 2016**



### **Distribution of Orange Line Bus Improvements, Fall 2015**



### **Enhancements**

#### • March 2016

- 12 Early morning/late night trips to Tigard
- 57 Early morning trips
- 72 Early morning trips to Swan Island
- 75 Weekday trips to Milwaukie
- 76/78 More Sunday service
- 87 Midday between 181<sup>st</sup> & Parkrose
- June 2016
  - 83 Replaced by Washington Park shuttle and Line 63 service change
  - 97 New Tualatin-Sherwood Rd service
- September 2016
  - 4 Add early/late trips
  - 32 Longer service day on weekdays
  - 63 Weekend service
  - 71 More weekday peak service for 122nd



## **Enhancements (Cont.)**

- March 2017
  - 20 More frequency between Gresham and NW Portland
  - 21 More frequency
  - 155 Extend to new development



### **Maintain - Reliability & Capacity**

- Reliability:
  - Focus on routes with on-time performance below 82%
- Capacity:
  - Focus on consecutive overloaded trips.
  - One to two trips in the peak. Mostly on Frequent Service routes.







